

ULTRA PUMP Series

User's manual



ATTENTION: Industrial equipment, to be used by skilled personnel only

SUMMARY

	Page
1 INTRODUCTION	- 5 -
1.1 Responsibility limitations	- 5 -
1.2 Validity	- 5 -
1.3 CE Conformity declaration	- 6 -
2 ENVIRONMENT AND SAFETY REQUESTS	- 7 -
2.1 Icons and suggestions in the following instructions	- 7 -
2.2 Potentially explosive area use	- 7 -
2.3 Safety valve	- 7 -
2.4 Suitability and chemical compatibility check	- 7 -
2.5 Electromagnetic compatibility note	- 8 -
2.6 Noise levels	- 8 -
2.7 Vibrations	- 8 -
2.8 Hot surface	- 8 -
3 TRANSPORT, MOVEMENT AND STORAGE	- 9 -
3.1 Receivment check	- 9 -
3.2 Storage	- 9 -
3.3 Transportation and raising	- 9 -
3.4 Standard package	- 9 -
4 DESCRIPTION	- 10 -
4.1 Data sticker	- 10 -
4.2 Pump codification	- 10 -
4.3 Liquid end materials	- 11 -
4.4 Function principles	- 11 -
4.5 Use restrictions	- 11 -
4.6 Predicted use	- 12 -
4.7 Rationally predicted wrong use	- 12 -
4.8 Forbidden use	- 12 -
4.9 Flowrate adjustment system	- 12 -
4.10 Technical data	- 13 -

	Page
5 INSTALLATION	- 14 -
5.1 General indications	- 14 -
5.2 Connection to plant pipes	- 14 -
5.3 Electric inverter connection	- 14 -
5.4 Incoming power connectio	- 16 -
5.5 Fuse/circuit breaker selection	- 16 -
5.6 Motor and drive nameplate	- 16 -
6 START	- 17 -
6.1 Preliminary checks	- 17 -
7 USER INTERFACE AND FEATURES	- 18 -
7.1 User interface overview	- 18 -
8 GENERAL SETTINGS	- 19 -
8.1 First device setup	- 19 -
8.2 Advances settings	- 22 -
8.3 Calendar	- 23 -
8.4 Reset & reboot	- 24 -
9 PUMP MODE	- 25 -
9.1 Constant	- 25 -
9.2 Cyclic	- 26 -
9.2 By external signal	- 26 -
10 PASSWORD	- 33 -
11 INFO	- 33 -
12 WI-FI STATUS	- 34 -

	Page
13 WI-FI CONNECTIONS	- 34 -
14 INPUT/OUTPUT SIGNAL CONNECTIONS	- 37 -
15 HYDRAULIC PART INSTALLATION	- 38 -
15.1 Suction pipe	- 38 -
15.2 Discharge pipe	- 41 -
15.3 Starting sequence	- 43 -
15.4 Maintenance program	- 43 -
15.5 Periodical visual check	- 43 -
15.6 Precautions before maintenance	- 43 -
15.7 Valve group replacement	- 44 -
15.8 Diaphragm replacement	- 45 -
15.9 Pushing rod seal replacement	- 45 -
15.10 Gearbox oil check and replacement	- 45 -
16 MALFUNCTIONS AND POSSIBLE SOLUTIONS	- 46 -
17 DECOMMISSIONING, DISPOSAL AND DEMOLITION	- 47 -
17.1 Decommissioning	- 47 -
17.2 Disposal and demolition	- 47 -
18 WARRANTY	- 49 -
18.1 Repairs to Sturdos pumps assistance center	- 49 -

1 INTRODUCTION

Thanks for choosing a STURDOS product. A careful reading of this manual and its compliance is recommended to preserve product and its safety requests for a long period.

This machine must be installed and used by qualified personnel, aware of national and plant safety regulations in the installation country.

Noncompliance of the following instruction will void any applicable guarantee. Warranty terms must be moreover completed by local legislative and technical rules, in force in the country where the product will be installed. Following instructions does not replace any plant regulation or further additive limitations, even not legislative released as safety instruction.

For a correct manage and maintenance please follow scrupulously the recommendations in this manual.

It is mandatory that technician and maintenance personnel read and understand the instructions in this manual.

The instruction Manual should be stored in a safe and dry place, easy to find and available for further questions consultation in case of needs.

In order to allow easy recognition of important indications, it is recommended to maintain this manual in good conditions (eventually replacing it), as like the following alerts present directly on the machine:

- Machine data sticker
- Arrow indicating motor rotation direction
- Maintenance and service stickers

1.1 Responsibility limitations

Missed observance of rules present in this manual will release STURDOS from any responsibility. For any further question, not explicitly included in this manual, please contact STURDOS technical support (www.sturdos.com).

Dismantling, alterations or general tampering attempts will invalidate the guarantee and will release STURDOS by any further responsibility for persons or object damage.

Furthermore, STURDOS will not responsible in the following cases:

- Wrong installation
- Improper machine use
- Missing observance of installation country rules
- Missing or incorrect maintenance
- Non original spare parts or spare parts not specified for the requested machine
- Due to force majeure damages

1.2 Validity

This manual is valid for the following STURDOS machines.

Series: ULTRA PUMP

Type: UPM80, UPM110, UPM140, UPM170

1.3 CE Conformity Declaration

Made By FUGI S.r.l.
Via Bruno Buozzi, 23/27
20054 Segrate (MI)
Email: info@fgpumps.com
Website: www.fgpumps.com



CE CONFORMITY DECLARATION
Attachment IIA – 2006/42 CE

METERING PUMP SERIES ULTRA PUMP,

Type: UPM80, UPP80, UPM110, UPP110, UPM140, UPP140, UPM170, UPP170

FUGI S.r.l., owner of STURDOS brand, declare under his own responsibility that the referred product is compliant to the following directives:

- Machine directive 2006/42 CE
- EMC, EN 61000-6-2 (2019); EN 61000-6-4 (2019)
- LVD, EN 60204-1 (2018)

2 ENVIRONMENT AND SAFETY REQUESTS

2.1 Icons and suggestions in the following instructions

Metering pumps are machines composed by dangerous parts, so:

- Improper use or tampering
- Safety devices removal or disconnection
- Missing or infrequent maintenance

Can provide critical damage to object and personnel.

In particular, the staff must be informed about danger deriving from:



Malfunction and/or damages to device or personnel.



Rotating or moving parts



Explosions.



Corrosive or pressurized pumped



Parts in tension



Hot surface

2.2 Potentially explosive area use

ULTRA PUMP metering pumps in STANDARD version ARE NOT adequate for potentially explosive areas!

ATTENTION: classified area version must be ordered for this kind of use! In ATEX area require ONLY machines in ATEX execution with flameproof motor

ATTENTION: In any case ULTRA PUMP metering pumps ARE NOT suitable for use ATEX zones 0, 1 and 2 !



PLEASE NOTE: Special warnings indicated in "safety instructions for ATEX areas" (in attachment for ATEX executions) must be respected for ATEX executions.

2.3 Safety valve

ATTENTION: Diaphragm metering pumps are volumetric pumps that MUST HAVE an external safety valve installed on the discharge pipe to protect against overpressures. Working pressure can't in any case be above the max admissible pressure indicated on the pump sticker, even during safety valve discharge.

2.4 Suitability and chemical compatibility check

ULTRA PUMP pumps are suitable to LIQUID chemical dosing ONLY. All pumps are supplied in agreement to order request.



PLEASE NOTE: any different use that agreed with STURDOS during the order is not applicable and will cause warranty dissolution.

2.5 Electromagnetic compatibility note

If correctly installed and directly connected to the power supply, ULTRA PUMP metering pumps respect the limit indicated by electromagnetic rules (EMC – generic rules for industrial facilities).



Pumps with inverter connection or other electrical components have to be ordered for this use. Customer have to take care about checks and expedients to comply to those limits.

2.6 Noise levels

Noise levels tested in agreement to European rule 2006/42/CE are reported here below. Used test procedure is the same as described by UNI EN ISO 3744:2010 rule.

Table value is referred to pumps used within the limits of use and installed accordingly with the instructions contained in the present operating manual.

Metallic / Plastic liquid end material	
Pump model	Noise pressure level
UPM/UPP110	< 70 dB(A)
UPM/UPP170	< 75 dB(A)

Employer will have to take care about technical and safety measures needed to reduce risks derived by daily exposition to noises into work environment and whatever required to guarantee and preserve personnel's health.

2.7 Vibrations

ULTRA PUMP metering pump series are not “human direct contact machines”. Vibrations created are not substantial if installed respecting this manual. They result anyway under 2,5 m/s² and are not able to create dangerous situations. In case of significant vibration, stop the machine immediately and contact maintenance service.

2.8 Hot surface



Some surfaces may become hot during normal use, especially near the motor and its connection flange to the pump.

Please check that the motor can be enough ventilated and that nearby objects or sunrays will not irradiate it with additional heat.

3 TRANSPORT, MOVEMENT AND STORAGE

3.1 Receivement check

STURDOS metering pumps are supplied packaged with materials, which protect them against accidental damages during transportation.

In any case, during the reception of the package, Customer should have to verify package integrity.

Eventual damages must be notified to the transporter, and added to the Transport Document Notes.



In case of damages, before starting the machine, please contact STURDOS technical assistance.

3.2 Storage



STURDOS recommends storing the machines in their original package.

In any case if not immediately used, pumps have to be stored with adequate protections in warm and dry environment, clean, without vibrations into and protected against bad weather. Furthermore, be sure to protect from ground humidity by using a raised plan (e.g.: shelf/pallet). Avoid ambient temperature below - 20°C. If the machine will not be used for a long period, STURDOS recommends to load the oil to preserve internal components by oxidation. Do not stack packages (except when explicitly allowed) in order to avoid damages to the below machine or package tilting and fall, which may cause injuries. Be sure that the shelf is able to support package weight. Before starting the machine, keep it in warm environment for few hours, in order to stabilize its temperature to the working conditions.



If required, please notify in advance about special storage conditions, in order to prepare an adequate package.

3.3 Transportation and raising

During transportation, pumps have to be adequately secured and packaged to protect the contents against accidental hits, falls, or exposition to humidity. A particular attention is recommended to the pump connection.

Before than transport, oil must be drainer. Every STURDOS pump is supplied with a plastic bottle. However, after the first opening, the cap must be sealed with adhesive tape for a perfect lightening.

Standard version of UP metering pumps does not weight above 25kg, please use an adequate device (trans pallets, forklift, tackle etcetera) according of packages dimension and weight.



ATTENTION: NEVER grab the pumps from their connections! This can damage the pump irreparably and cause leaks and malfunctions!

3.4 Standard package

Each STURDOS pump is packed into a carton box with an appropriate protection guaranteed by a foam system, which completely envelop the machine during its transport and movement.

4 DESCRIPTION

ULTRA PUMP metering pumps are composed of:

- An alternative current inverter integrated to a PMM electric motor;
- A reduction gearbox which determinate pump stroke/min;
- A liquid end chemically compatible with the pumped fluid;
- A inputs and outputs external signal for remote control and multifunctional use.

4.1 Data sticker

Each pump comes with a sticker fixed on the pump body, like the one shown in the below picture:

BY STURPUMPS	
MODEL	UPM80B
RANGE FLOW-RATE	6-78 lph
MAX WORK. PRESSURE	16 bar
MAX PUMP PRESSURE	18 bar
SERIAL No.	202511234
ELECTR. SPEC.	3ph, 380/480V, 50/60/HZ 1,1 Kw. 150RPM

- 1= Pump code / Serial Number
- 2= Range flow-rate (l/h)
- 3= Max working pressure (Bar)
- 4= Max pressure (Bar)
- 5= Pump serial number
- 6 = Electric specifications



ATTENTION: Keep the data sticker in good reading condition, protecting carefully.

- Mentioned data are mandatory in case of spare parts request, maintenance informations or technical assistance.
- Never remove the sticker by its original position .
- Never edit or falsify the data mentioned in the sticker.

4.2 Pump codification

The code mentioned in pos. 1 of the above data sticker (Model), is the same ^④ used on the catalogues and each time a precise machine identification is required. The meaning of that code is explained in the below picture:

1 2 3
UP. 110 B33 FA

- 1: Pump series
- 2: Diaphragm diameter in mm
- 3: Liquid end materials (look at the below chart)
- 4: Flanges (Only in case of flanged connections)

Some parts of codification could be different and may differ from the above indications.

Liquid end materials are indicated as per the below chart, in case of special executions.

4.3 Liquid end materials

Wetted parts, such as Pump-head, Ball valve, Valve seats, Valves OR and Valve cage, may be made of different materials (as per the below chart), according to the chemical compatibility toward the dosed chemical:

Pump-Head		Ball Valve		Valve Seat		Valve OR		Valve Cage	
B	PP	0	PYREX	0	PVC	0	EPDM	0	PVC
A	S.S.316L	1	CERAMIC	1	CERAMIC	1	PTFE	1	CERAMIC
S	SAF-2205	2	PTFE	2	PTFE	2	FPM	2	PTFE
V	PVC	3	S.S.316L	3	S.S.316L	3	KALREZ	3	S.S.316L
C	PVC-C	4	HASTELLOY B	4	HASTELLOY B	4	SILICON	4	HASTELLOY B
F	PVDF	5	HASTELLOY C-276	5	HASTELLOY C-276			5	HASTELLOY C-276
T	PTFE	6	RUBY	6	INCOLOY-825			6	INCOLOY-825
Y	INCOLOY-825			7	ALLOY 20			7	ALLOY 20
H	HASTELLOY C-276			8	PVDF			8	PVDF
L	ALLOY-20			9	PVC-C			9	PVC-C
N	TITANIUM								

Non standard execution codification may differ from the above mentioned ones.

4.4 Function principles

ULTRA PUMP series mechanical Diaphragm metering pumps have a spring return mechanism. Their movement is generated by an electric motor through a gearbox which allows the rotation of an eccentric shaft that axially pushes a pushing rod connected to the diaphragm, thus generating the Discharge phase and compressing the spring at the same time. While the rotation of the eccentric continues, the spring extends, letting the rod go back to its original position, thus generating the Suction phase. Alternative motion produced by this mechanism allows suction and discharge of the chemical through the liquid end with a movement so similar to a syringe piston, while the resulting action of the check valves defines the flow direction. The drive distance of the pushing rod, and consequently the quantity of dosed chemical, can be modified through the adjustment located behind the pump body.

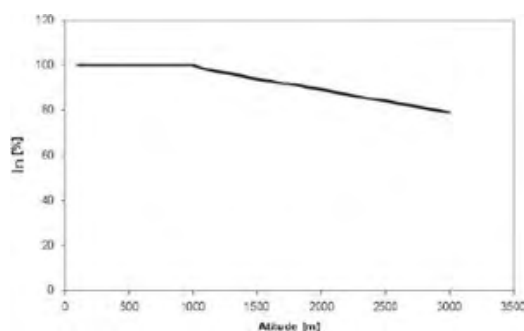
Theoretical flow rate matches with pumping part inducted volume. Actual flow rate is lower because of the volumetric efficiency of the pump, and depends by pump type and dimensions, liquid nature and viscosity and working pressure.

4.5 Use restrictions

Admittable project temperature T_a for all pump types is comprehended between -10°C and $+40^{\circ}\text{C}$. Maximum temperature of pumped fluid depends by the liquid end material (as well as the fluid own characteristics)

NOTE: Periodically check the respect of temperatures limits!

Motor power mentioned in the motor plate refers to operation at altitude below 1000m a.s.l. and ambient temperatures between $+5^{\circ}\text{C}$ and $+40^{\circ}\text{C}$. In case of installation above 1000m a.s.l., motor power will decrease proportionally, as shown in the below picture:



4.6 Predicted use

ULTRA PUMP metering pumps are designated to liquid dosing (ambient temperature or heated).



Any other use must be considered "IMPROPER USE" and it is not admitted.

STURDOS decline any responsibility for any eventual damage.

ULTRA metering pumps are suitable for a non-continuous duty 12/24 h/day and can be used for the following applications:

- Water and waste water treatment;
- Pharmaceutical manufacturer;
- Food industrial and agro industrial;
- Paper mills;
- Cleaning products manufacturing and dosing;
- CIP plants;
- Potabilization plants.

4.7 Rationally predicted wrong use

Following uses of ULTRA PUMP pumps have to be considered incorrect:

- Without a safety valve immediately installed after the discharge valve and in any case before than any other accessory;
- Dosing different product than specifically indicated;
- In corrosive and stagnate atmosphere enclosed in not enough ventilated area;
- Pressure dosing without manometer installed (see Discharge pipe- Manometer)
- Powered by inverter or other electric devices (if not specifically requested for this use)
- With motor faster than original (different poles)
- In potentially explosive areas (if not specifically requested for this use)

4.8 Forbidden use

It has to consider forbidden use ULTRA PUMP pumps in mining plants or under water. Furthermore, it is forbidden:

To use the pumps without Safety devices or with the same tampered or out of order.

To Use STANDARD version pumps in ATEX areas!

To use ULTRA PUMP pumps in ATEX version in 0/20 – 1/21 explosive zones!

4.9 Flowrate adjustment system

In the UP series, the manual adjustment of the pump stroke is fixed, that is, it cannot be adjusted. This is specifically designed to always have the maximum stroke of the membrane and therefore the maximum suction capacity. The flow rate adjustment is therefore carried out solely by choosing the flow rate from the UC App, indicating the desired flow rate. The pump will receive the command and automatically change the working frequency to obtain this flow rate.

4.10 Technical Data

Type	Flowrate at 2 bar	Flowrate at max pressure	Max pressure	Fixed stroke length	∅ Diaphragm	Working pump range	Drive datas	∅ Valves	Connections
UPM80 UPP80	from 7,8 to 78 l/h	from 6 to 60 l/h	16 bar	4 mm	80 mm	from 10% to 100%	3ph, 380/480V - 48/62 Hz, 1,1Kw, 1500 rpm	5	1/4" Bsp F
UPM110 UPP110	from 28 to 290 l/h	from 24 to 265 l/h	10 bar	6 mm	110 mm	from 10% to 100%	3ph, 380/480V - 48/62 Hz, 1,1Kw, 1500 rpm	8,5	3/8" Bsp F
UPM140 UPP140	from 42 to 425 l/h	from 36 to 400 l/h	8 bar	6 mm	140 mm	from 10% to 100%	3ph, 380/480V - 48/62 Hz, 1,1Kw, 1500 rpm	17	3/4" Bsp F
UPM170 UPP170	from 106 to 1050 l/h	from 90 to 970* l/h	*6 bar up to 799 l/h *5 bar from 800 to 970 l/h	9 mm	170 mm	from 10% to 100%	3ph, 380/480V - 48/62 Hz, 1,1Kw, 1500 rpm	17	1" Bsp F

Max flow rate data refers to test with water, ambient temperature of 25°C, height of 250m a.s.l., suction height of 1mt with rigid suction pipes.

The number in the code indicates the diameter in mm of the diaphragm.

UP series has two models: UPM (Multifunctional) and UPP (pH-Rx).

5 INSTALLATION

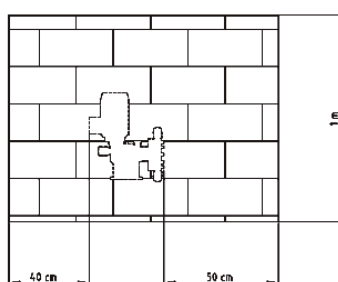
5.1 General indications

For proper pump operation, it is very important that the valve axis will be perfectly vertical.

Be sure to protect the pump from plant pipes leakages and corrosion. The pump is able to keep and handle the chemical in the pump-head only! Avoid to install pipings or accessories directly above the pump. Avoid to install the pump in corrosive or stagnant atmosphere, because the chemical fog may irreparably damage the pump!

In case of outside installation please consider an adequate protection by direct weather action (rain, sun, wind, dust and humidity) which could significantly reduce machine life. Consider moreover to use a roofing and/or sliding panels that will prominently improve pump's efficiency and safety during its whole working life.

Consider sufficient space all around the pump, in order to allow machine inspection and maintenance.



5.2 Connection to plant pipes

Do not install the pump directly to cement base. Use a metallic base and ensure that it result stable and levelled to avoid further vibrations.

Pipes must be supported independently, their weight must not lie on the pump in any way, because that will create tensions on the pump, ruptures and product leaking. Do not tighten too much the piping connection to the pump-head ones, above all in case of pump-head in plastic materials, in order to avoid ruptures or deformations. To make the dismantling easier, draining connections must be installed in the discharge piping, near the liquid end.

An internal plant washing is required before connecting the pump to the pipings, with special attention to suction pipe and relevant supply tank. This procedure will eliminate any solid residues which, if lead into the pump-head, can irreparably damage the pump.

5.3 Electric inverter connection

For ATEX executions refer only to ATEX specific manuals in attachment to the supply!!!

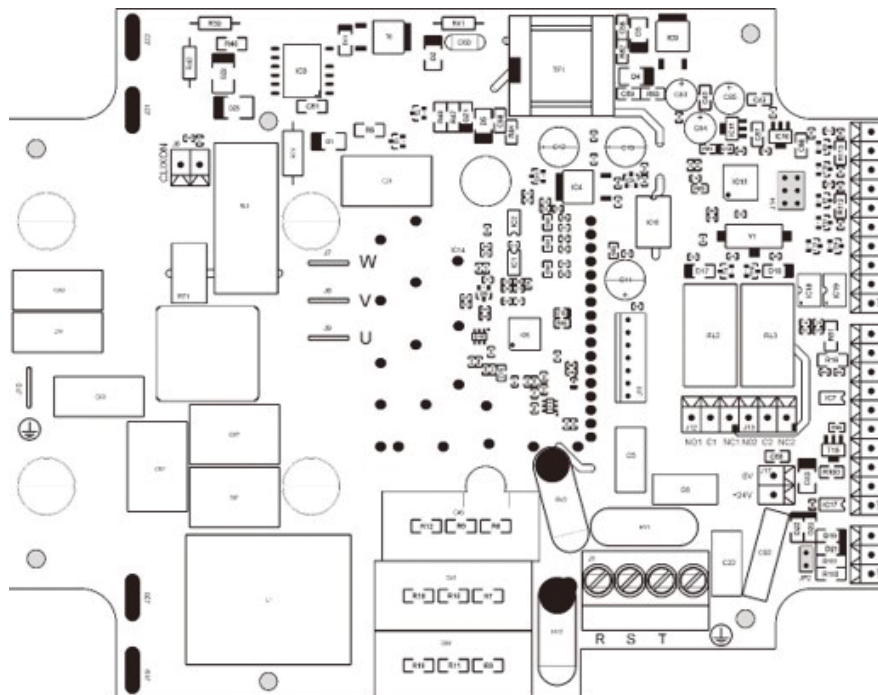
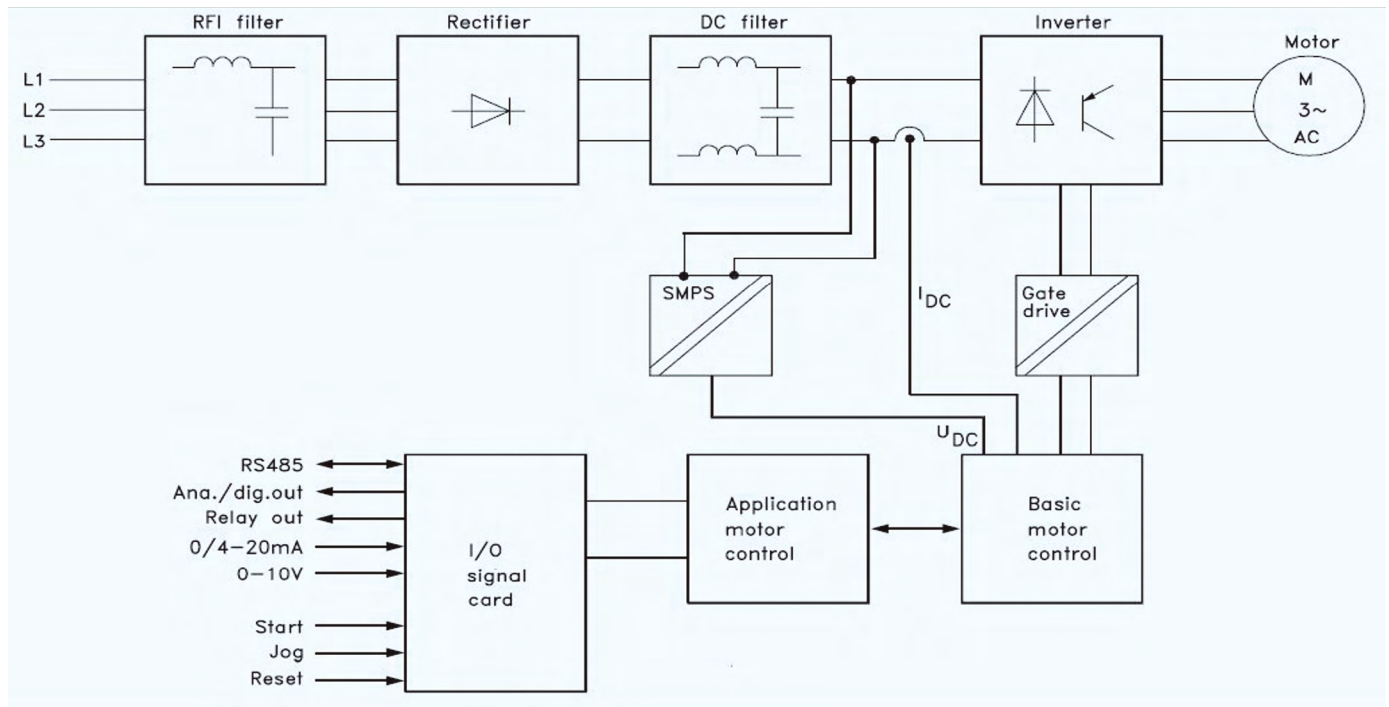
Electric motor usually supplied with UP pumps is a PM motor, with an inverter integrated at 3 phase 380-480 V tension. Its power 1,1 kW at 48/62 Hz. Before connecting it to the power supply, Customer must check that the plant tension complies with the electrical plate, to avoid damage on electric parts. It is also recommended:

- To install always in agreement with the last safety norms;
- To install all necessary drive protection devices (like a differential magnetothermal protected switch)
NOTE: Fuses are not intended a sufficient motor protection!
- To guarantee sufficient space to allow motor cooling, by leaving at least 30 cm from walls and other objects.
- Not to install standard motors into extreme hot environments (ambient temperature >40°C) or at altitudes above 1000m a.s.l. In these cases, an over-dimensioned motor is required to balance the loss of performance caused by working environment.
- To check cable gland dimensions and tightening. They must be adequate to entering cables dimensions in order to preserve the electric motor box by external agents and guarantee the protection.
- To check motor rotation direction during first start. It should turn in COUNTERCLOCKWISE direction if observed by the top (fan side).



ATTENTION: Wrong cable glands or an insufficient tightening may damage the terminal box, the electric cables and jeopardize motor protection. In any case, **ALWAYS** connect the ground wire inside the motor box!

• Connection diagram



5.4 Incoming power connection

Dimension the input power cables according to local regulations. The input power cables must be able to carry the corresponding load currents.

For the model installed in UP, 3phase, 380-480 V, 1,1 Kw power, 2,9 – 2,4 Input current, the recommended cable section is 2,5 mm² with 14 AWG; the maximum cable section is 4 mm² with 10 AWG.

The cable must be rated for at least 70°C max permissible temperature of the conductor in continuous use.

5.5 Fuse/circuit breaker selection

Short-circuit protection for the supply side is not provided with the driver.

Correct short-circuit protection must always be used in accordance with local and international regulations. In general type gG or UL type or T fuses are suitable. The operating time of the fuses must be below of 0,5 seconds.

In places where local regulations allow, the fuses can be replaced by circuit breakers of the same rating. Circuit breakers must be designed for protection in a circuit capable of supplying a maximum of 100kA (symmetrical), 480V max.

For the model installed in UP, 3phase, 380-480 V, 1,1 Kw power, 2,9 – 2,4 Input current, Fuses/MCB: UL type J,T 15 ; non UL Type gG 16

5.6 Motor and drive nameplate

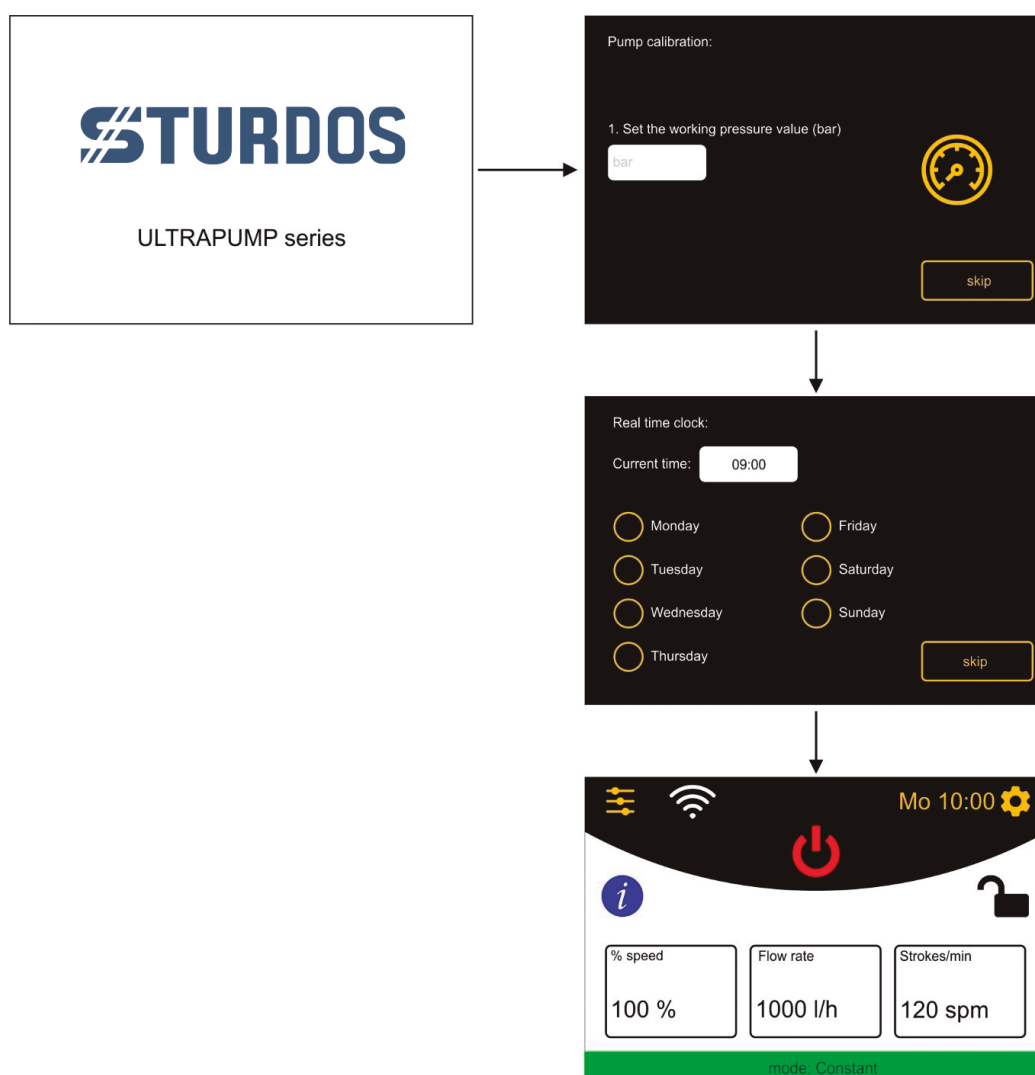


6 START

6.1 Preliminary checks

- Be sure there are no product leakages from the pump connections or from the plant pipings;
- Check the proper installation of all the accessories and their correct operation;
- Check correct interception valves functionality (close/open according to their position);
- Check there is no solidified/crystallized or frozen parts into dosed product and pipes
- Be sure that the pump is adequately protected against external agents like sand, dust, corrosive substances, water, vibrations, tensions, humidity or extreme thermic excursions

To power the pump, at the first start-up or in any case every time a factory reset is carried out, a screen will appear on the display asking you to enter the pressure value (bar) of the system on which the UP is installed, this setting can still be done at a later time by pressing the "SKIP" button, then a screen will appear asking you to set the system time and the day of the week (this setting is necessary if you want to use a calendar to program the pump to turn on and off), this setting can still be done at a later time by pressing the "SKIP" button. Once these first settings have been made, the display will show the main screen described in the next chapter.



7 USER INTERFACE AND FEATURES

The motor-driven dosing pumps of the ULTRAPUMP family are equipped with a resistive color touch screen with a clear and easy-to-use graphic interface. The programming of each pump function is carried out through the user interface.

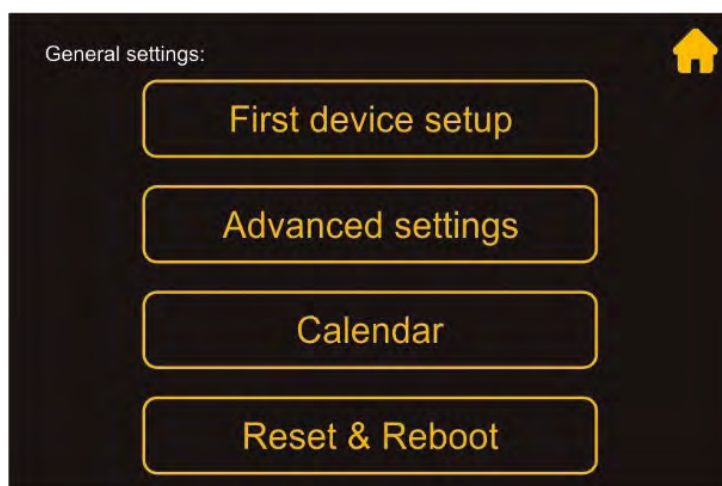
In the following chapters the functions of the pump and their programming will be described.

7.1 User interface overview

Pos.	Description
1	STAND-BY: It allows you to stop or start the dosing pump. When green the pump is working, when red is in stand-by.
2	CURRENT TIME AND DAY: status information useful when the pump is programmed to operate on specific days and at specific times.
3	WI-FI CONNECTION: allows you to communicate with the Wi-Fi network and provides information on the current connection status.
4	GENERAL SETTINGS: includes all the basic functions necessary for the correct operation of the dosing pump.
5	PUMP MODE: allows you to choose from different operating modes for the pump: constant, cyclic, or via an external signal.
6	SECURITY PASSWORD: Enables a password that prevents accidental tampering with the dosing pump's functions.
7	INFORMATIONS: shows information about the pump model, firmware revision, and a QR code to download the user manual.
8	% SPEED: Indicates the motor speed percentage.
9	FLOW RATE: Indicates the flow rate delivered by the dosing pump.
10	STROKES/MINUTE: Indicates the operating frequency (in strokes per minute) of the dosing pump.
11	STATUS BAR: shows real-time status messages, changes color depending on the current status of the dosing pump.

8 GENERAL SETTINGS

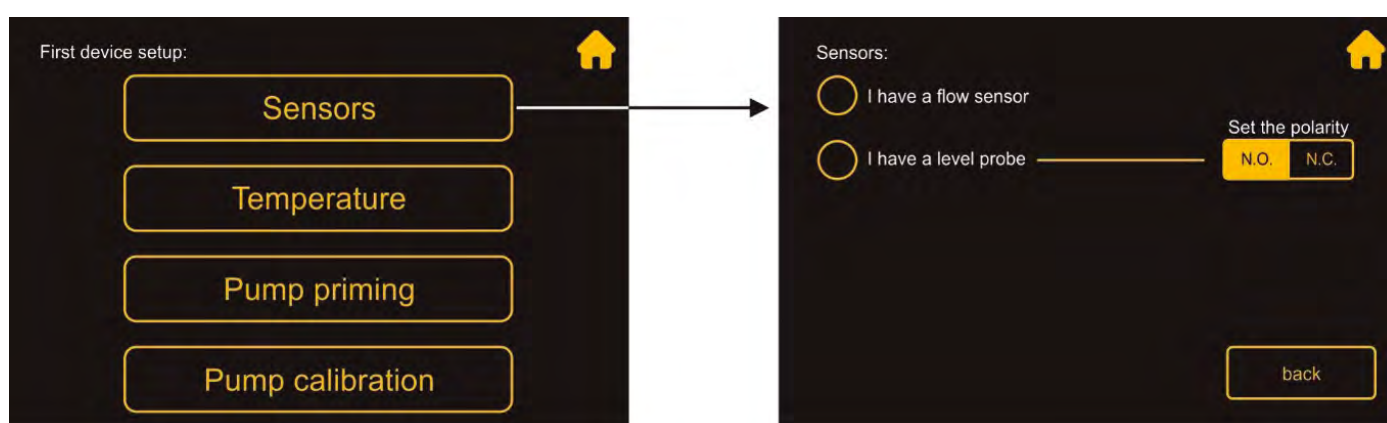
Pressing on the icon will open the menu called “General Settings”, within this menu it is possible to perform some basic operations such as priming the pump, enabling or not the level sensor or the flow sensor, restoring the factory settings, etc. Pressing the returns to the main screen.



8.1 First device setup

- **Sensors**

By pressing the “Sensors” button, you can enable the flow sensor (if equipped) or the level sensor (if equipped).

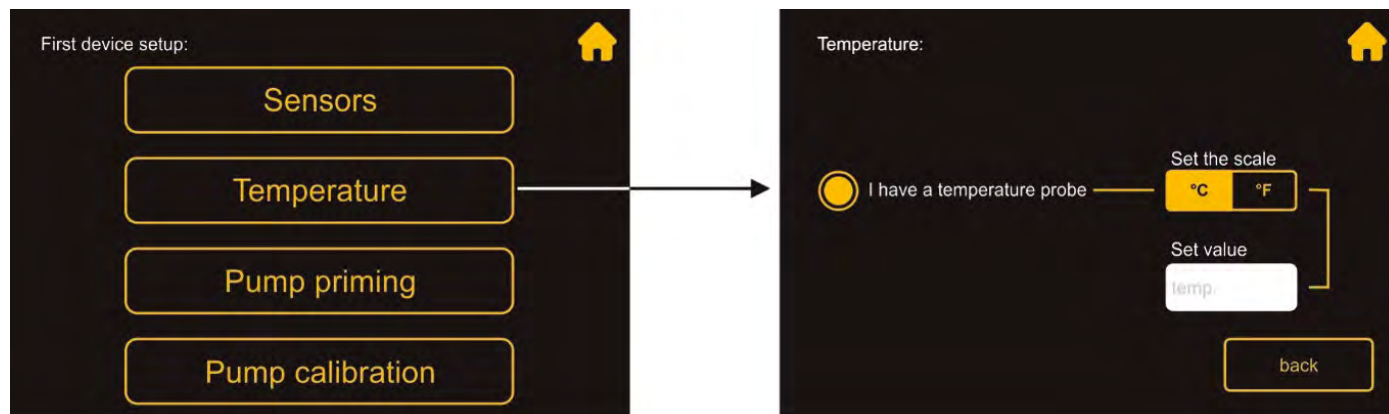


To enable one or both of the sensors, tap the radio button to the left of the probe name. If you enable the level sensor, keep in mind that you can set the activation polarity N.O. (Normally Open) or N.C. (Normally Closed). Generally for standard use leave the setting at the default (N.O.), if you intend to reverse the polarity to use the level input as “overflow” then set to N.C.

You can go back to the “First device setup” menu by pressing the “back” button or you can always return to the main screen by pressing the .

• Temperature

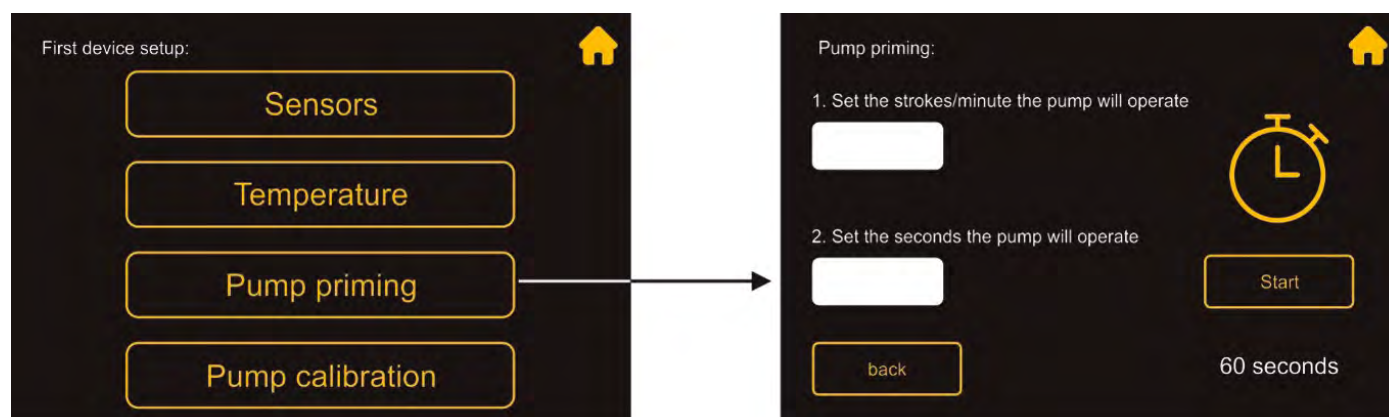
By pressing the “Temperature” button, you can enable the PT100 temperature sensor (if equipped).



To enable the sensor, tap the radio button to the left of the probe name. You can choose between °C and °F. The temperature probe must be calibrated, to do so use a reference thermometer then enter the value read in the “Set value” field.

• Pump priming

By pressing the “Pump priming” button, it is possible to make the pump prime itself with the chemical product it will have to dose during regular operation. NOTE: the max priming time is 240 seconds



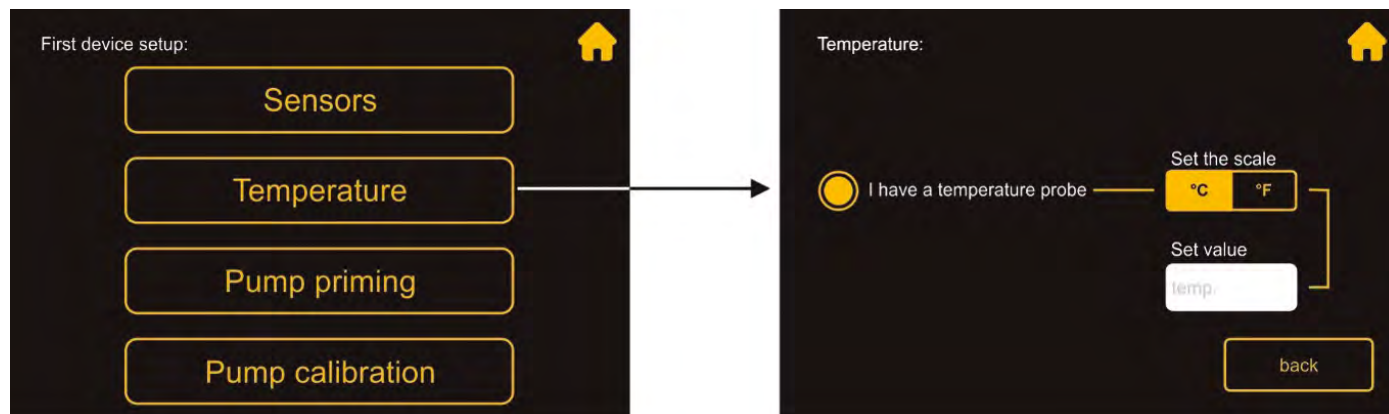
To activate priming it is first necessary to set some parameters, the first parameter to be set are the strokes/minute that the pump will deliver: we suggest setting the maximum value (166 strokes/minute) for the vast majority of chemicals, on the contrary, setting low values if you have to dose a very viscous product.

The second parameter to be set is the seconds of activation of the dosing pump. Then press the “Start” button to start priming: if priming takes place before the set time, you can press the “STOP” button. **WARNING:** in order to succeed in priming the pump, the system must not be under pressure.

You can go back to the “First device setup” menu by pressing the “back” button or you can always return to the main screen by pressing the icon.

• Pump calibration

By pressing the “Pump calibration” button it is possible to set the operating pressure of the system in this way the dosing pump will adjust its performance accordingly.



To find out the correct pressure value to enter, you need to know the pump model you have (to find out the model you have, press the icon ) , the following table helps you with this:

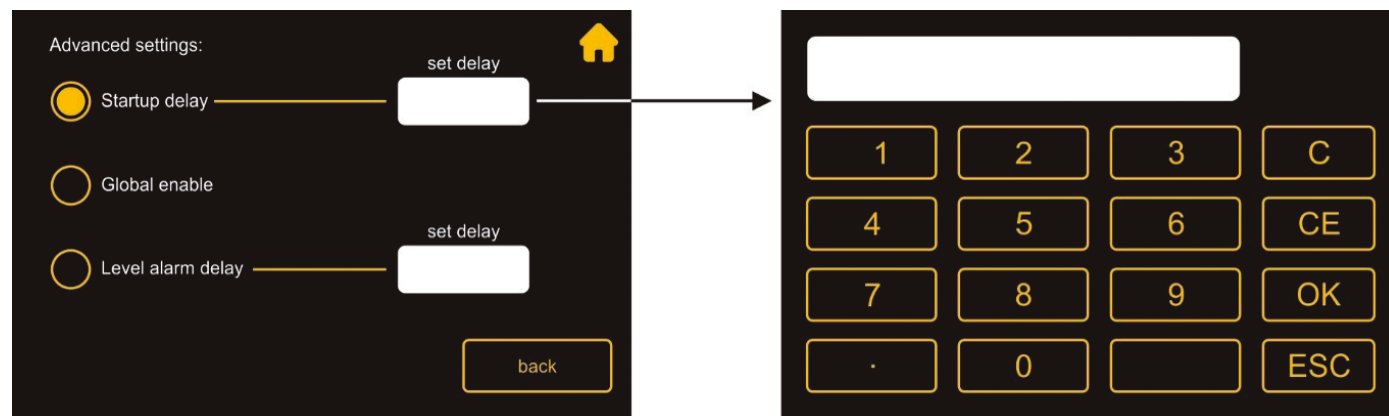
Pump model	Max pressure (bar)
UPM80	16
UPM110	10
UPM140	8
UPM170	6 (up to 799 l/h) 5 (from 800 to 970 l/h)

You can go back to the “First device setup” menu by pressing the “back” button or you can always return to the main screen by pressing the  icon.

8.2 Advances settings

• Startup delay

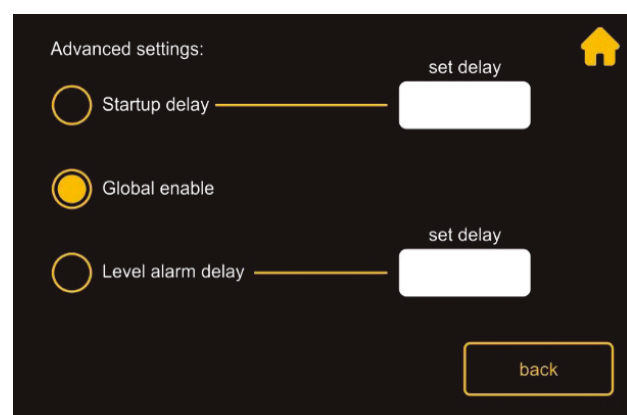
The “Startup delay” function, if enabled, allows you to program the pump start time if you want to start it after a certain time, press the radio button to activate it then touch the white “Set delay” box, the numeric keypad will open to enter the value in minutes (up to a maximum of 3600 seconds = 1 hour), Press OK, the value is saved.



You can go back to the “Advanced settings” menu by pressing the “back” button or you can always return to the main screen by pressing the icon .

• Global enable

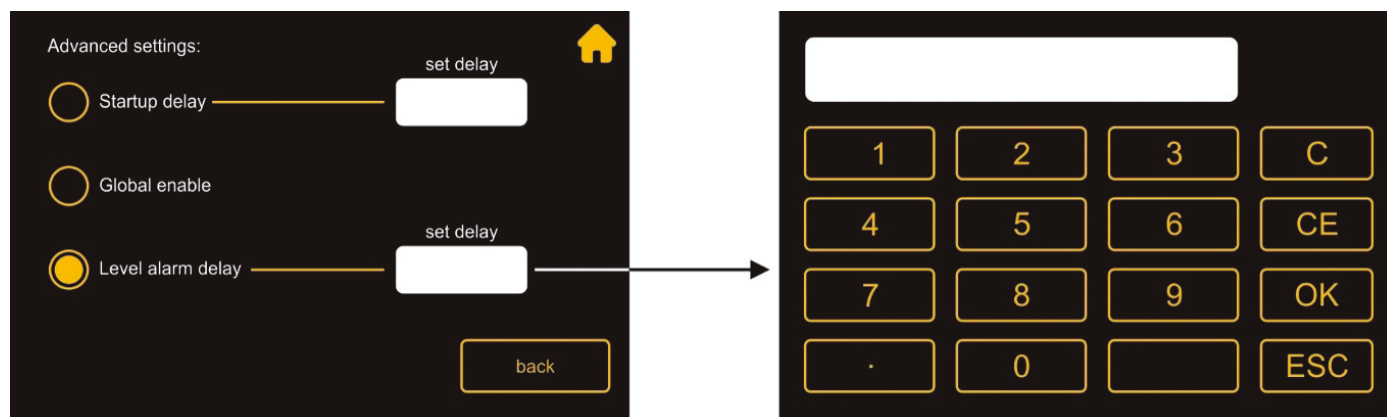
The “Global enable” function, if enabled, ensures that the start of the Ultrapump pump is conditioned by an external signal (e.g. lifting pump), until this signal arrives the pump remains on hold. Press the radio button to activate this function.



You can go back to the “Advanced settings” menu by pressing the “back” button or you can always return to the main screen by pressing the icon .

• Level alarm delay

The “Level alarm delay” function, if enabled, allows you to set a delay time before the dosing pump stops: when “Level alarm delay” is activated, a pre-alarm is activated that warns that the chemical tank is almost empty and that there are “X” minutes left before its end; This allows the user to be notified in advance in order to restore the level of chemical inside the tank. **NOTE:** the max delay time is 5 minutes.

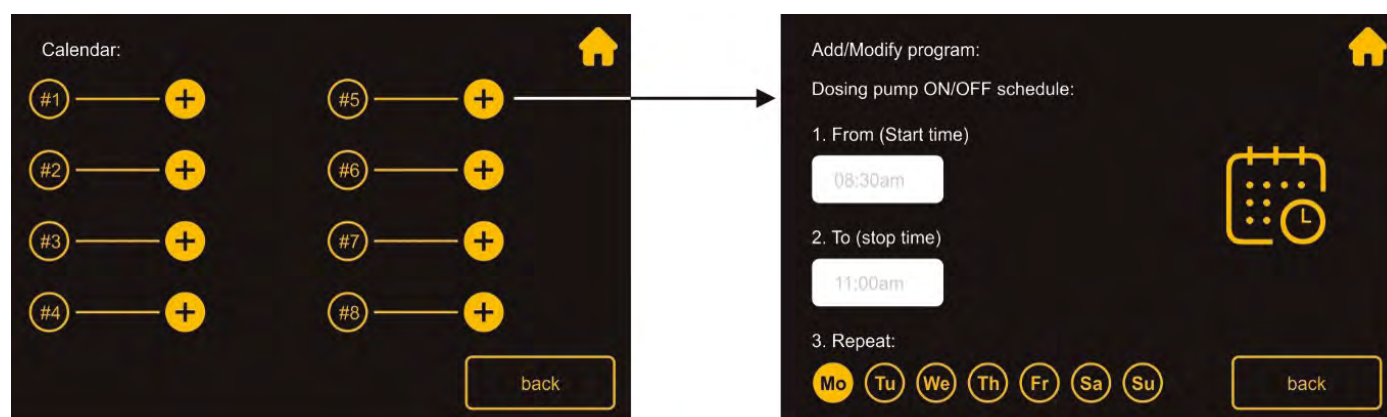


Press the radio button to activate it then tap the white “Set delay” box, the numeric keypad will open to enter the value in minutes (up to a maximum of 5 minutes), press OK, the value is saved.

You can go back to the “Advanced settings” menu by pressing the “back” button or you can always return to the main screen by pressing the icon .

8.3 Calendar

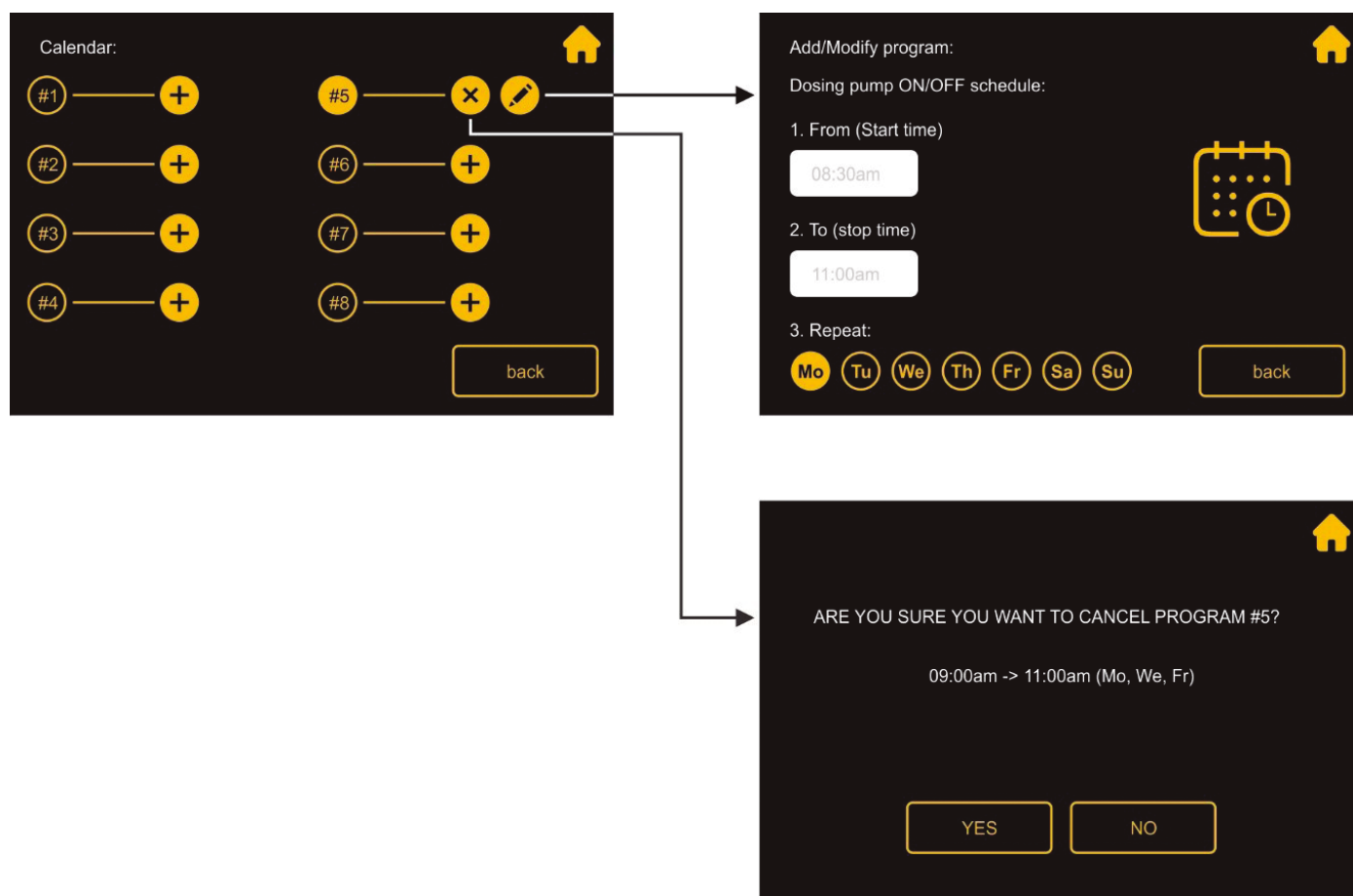
The “Calendar” function allows you to program the switching on and off of the dosing pump based on the days of the week and the ON and OFF times. It is possible to activate up to 8 programs.



To add a program press the icon will open a window where you will have to enter the start time, the stop time and the day or days of the week in which this program will work, press “back” to finish.

To make a change or delete a previously set program, press to change the program or press to delete it.

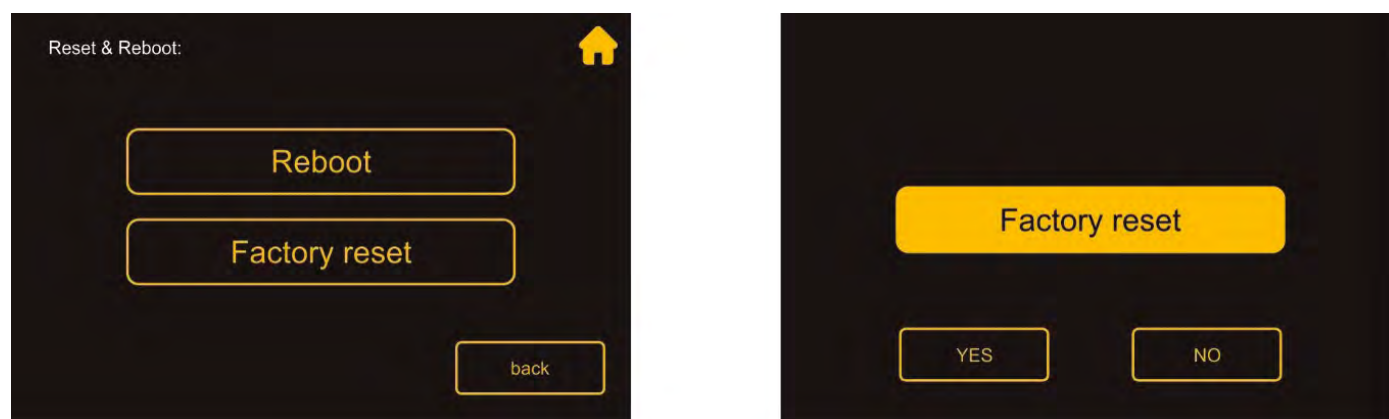
NOTE: ACTIVATING THE CALENDAR AFFECTS ANY OPERATING MODE YOU CHOOSE.



You can go back to the “Advanced settings” menu by pressing the “back” button or you can always return to the main screen by pressing the icon .

8.4 Reset & reboot

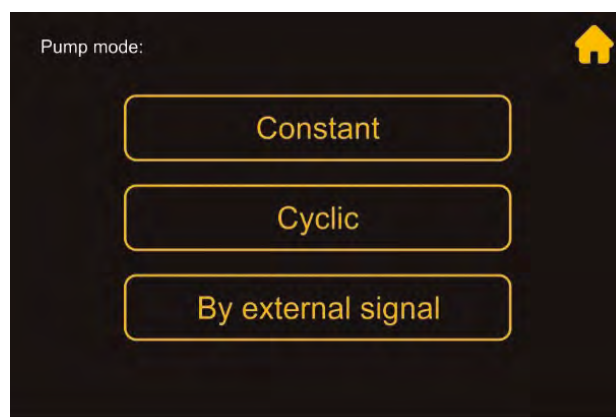
The Reset & Reboot menu allows the user to perform a system reboot without erasing the stored settings or a factory reset by erasing all stored settings (except for the password if this has been entered).



You can go back to the “Advanced settings” menu by pressing the “back” button or you can always return to the main screen by pressing the icon .

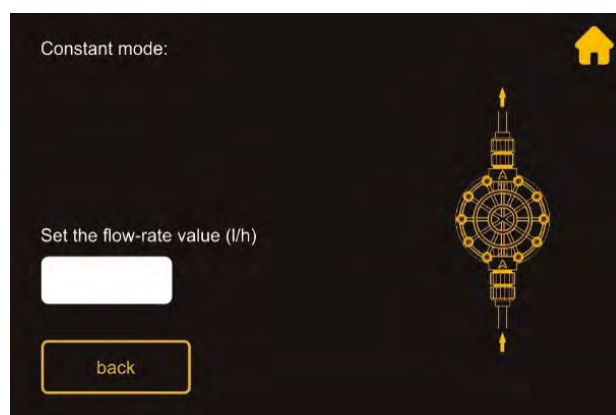
9 PUMP MODE

Pressing on the icon  will open the menu called "Pump mode", within this menu it is possible to choose the operating mode of the dosing pump by choosing between "Constant", "Cyclic" and "By external signal" operation. Pressing the  (Home) icon returns you to the home screen.



9.1 Constant

The "Constant" mode allows you to operate the dosing pump by setting the desired flow rate (the maximum value that can be set is determined by the pump model chosen).



Press the white box and the numeric keypad will open where you can enter the desired value.

You can go back to the "Pump mode" menu by pressing the "back" button or you can always return to the main screen by pressing the icon .

9.2 Cyclic

The “Cyclic” mode allows the dosing pump to be operated in on/off cycles.

Cyclic mode:

1. Set the operating phase (max 100 minutes)

2. Set the stop phase (max 100 minutes)

3. Set the flow-rate value (l/h)

seconds minutes

back

Press the first white box at the top to set how long (choose between minutes or seconds) the pump will dose; press the central white box to set how long (choose between minutes or seconds) the pump will not dose; Press the white box at the bottom to set the desired flow rate (the maximum value that can be set is determined by the pump model chosen). Each time you press one of the three white boxes, a numeric keypad will open to enter the desired values, pressing OK confirms the values.

You can go back to the “Pump mode” menu by pressing the “back” button or you can always return to the main screen by pressing the icon

9.3 By external signal

The “By external signal” mode allows the dosing pump to be controlled through external signals.

Pump mode:

Constant

Cyclic

By external signal

By external signal:

Batch

0-10 Vdc

4-20 mA

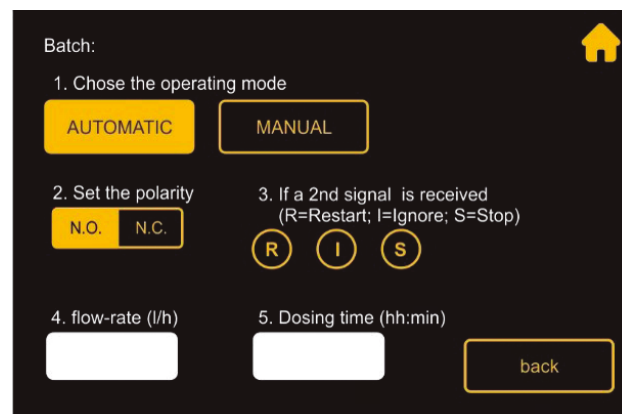
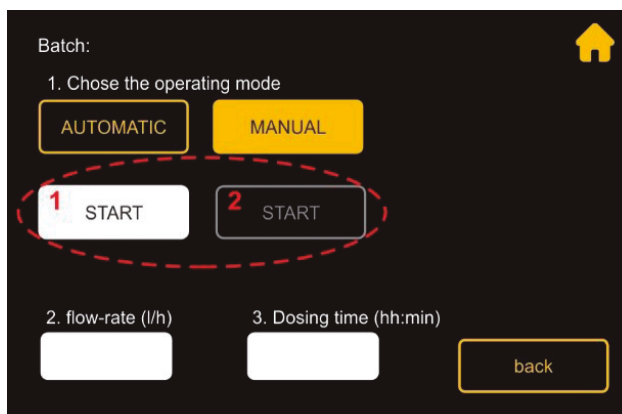
Concentration

Pulses

back

• Batch

The “Batch” function allows a defined and preset amount of chemical (called a “batch”) to be dispensed following a start-up pulse. Once the set volume has been dispensed, the pump stops automatically while waiting for the next command.



The “Batch” function can operate in two modes, MANUAL START and AUTOMATIC: in MANUAL START mode you set the desired flow rate (the maximum value that can be set is determined by the pump model chosen) and the duration of the dosage (hours:minutes) then press the START button (1), When the START button is pressed, its color changes to gray (2) to indicate that it cannot be pressed again. To stop dosing, return to the main screen and press the “Standby” button; this will reset the set timer. In the AUTOMATIC mode, it is allowed to start dosing the set amount after receiving a signal from an external contact (N.O/N.C.). If the pump receives a second Start pulse while the previous batch is still in progress, the behavior depends on the configuration chosen:

A: Restart = must start the dosage all over again;

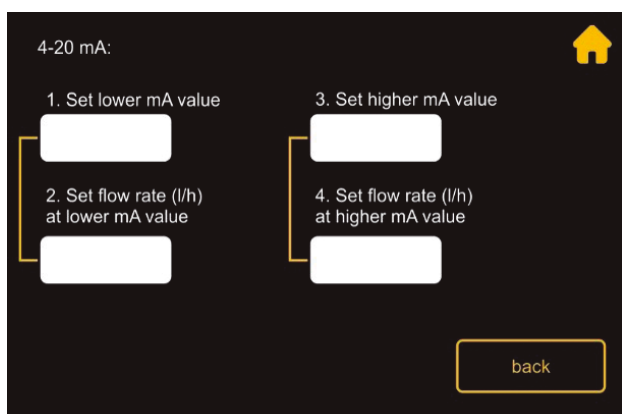
I: Ignore = the second pulse is discarded;

S: Stop = must stop the dosage

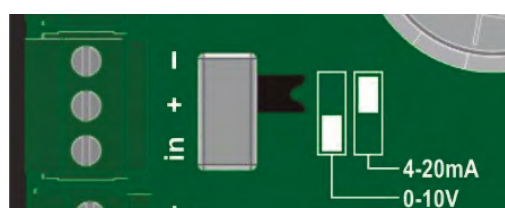
You can go back to the “By external signal” menu by pressing the “back” button or you can always go back to the main screen by pressing the icon.

• 4-20mA

The “4-20mA” function allows proportional dosing to an external signal ranging from 4 to 20 mA. This function is used with an instrument with a proportional output in mA. Attention: the maximum flow rate value that can be set is given by the pump model in possession.



CAUTION: Before using the 4-20mA mode, make sure that you have positioned the selector switch, which is located on the logic board, in the position shown in the image below. Connect the + wire to In of the terminal block and the – wire to – of the terminal block.



Follow the instructions shown on the display by entering the low mA value (usually 4mA) and the flow rate you want to deliver at that mA value, then set the high mA value (usually 20mA) and the flow rate you want to deliver at that mA value; To better understand the 4-20mA function below is an example:

Set lower mA value: 4,0

Set flow rate (l/h) at lower mA value: 0 l/h

Set higher mA value: 20,0

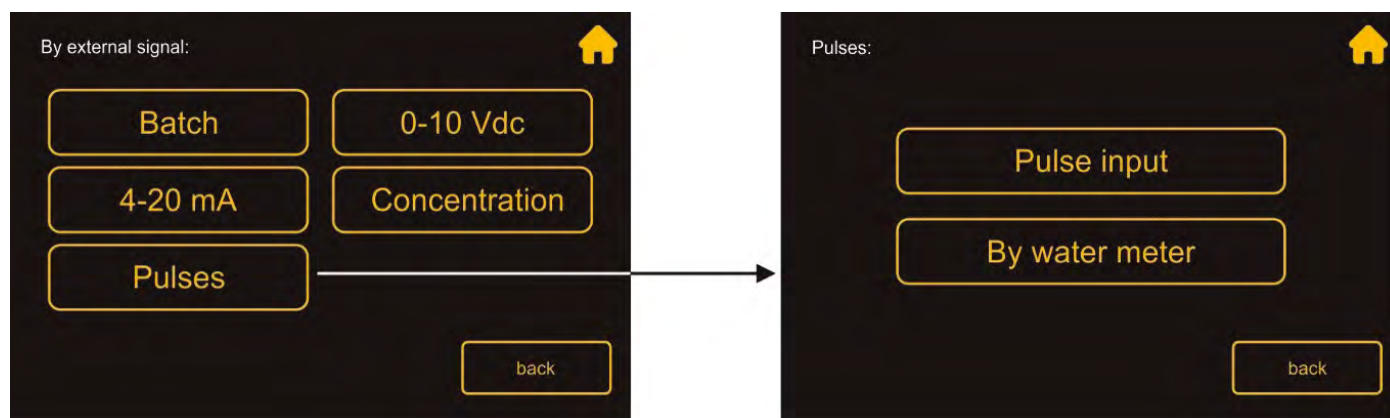
Set flow rate (l/h) at higher mA value: 250l/h

When the UP receives a signal of 20 mA the pump will dose at the flow rate set at that mA value, when it receives a signal of less than 20 mA the UP will begin to decrease the dosage proportional to the mA signal received until it stops when it receives a signal equal to or less than 4.0 mA. If you set a value lower than the maximum allowed (e.g. 16mA) in the "Set higher mA value" field, the UP will dose at the set flow rate of 16 mA, if the UP receives a signal with a value higher than 16 mA it will not take this into account and will continue to dose at the set flow rate.

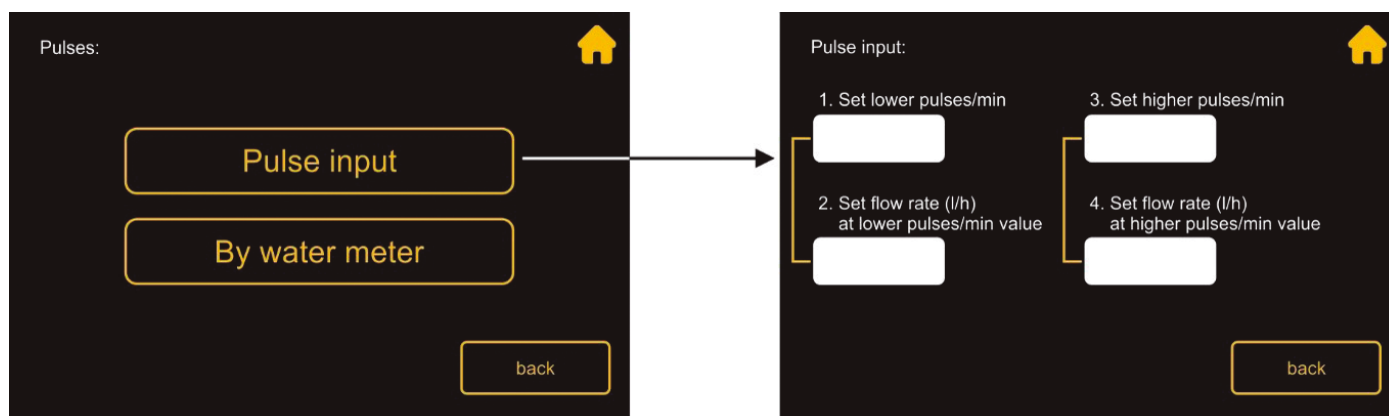
You can go back to the "By external signal" menu by pressing the "back" button or you can always go back to the main screen by pressing the  icon.

• Pulses

The "Pulses" function allows a dosage proportional to an external pulse. The "Pulses" function is divided into two sub-functions "Pulse input" and "by water meter".

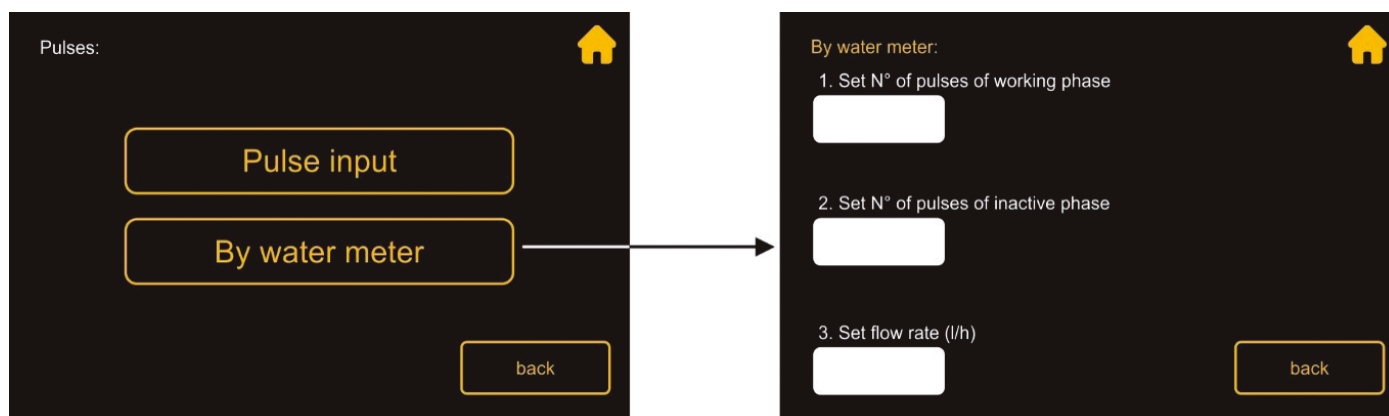


You can go back to the "Advanced settings" menu by pressing the "back" button or you can always return to the main screen by pressing the  icon.



The “Pulse input” subfunction can be used with an instrument equipped with a pulse output (pulse generator). Follow the instructions shown on the display by entering the lowest pulse/min value and the flow rate you want to deliver at that pulse value/min, then set the highest pulse value and the flow rate you want to deliver at that pulse value/min. Attention: the maximum flow rate value that can be set is given by the pump model in possession.

You can go back to the “Advanced settings” menu by pressing the “back” button or you can always return to the main screen by pressing the icon .

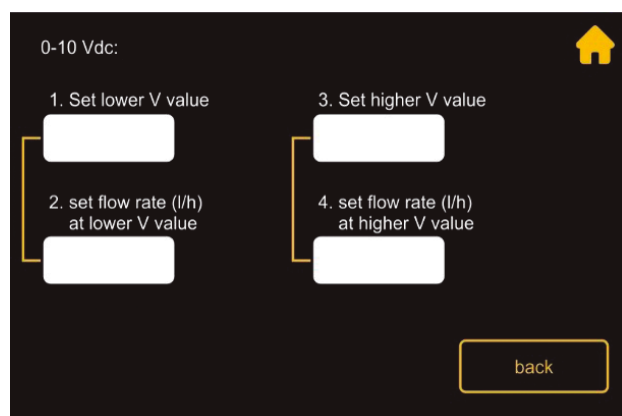


The sub-function “By water meter” can be used with a water meter with pulse emitter. Follow the instructions shown on the display by entering the number of pulses needed to activate the dosage and the number of pulses to deactivate the dosage, then the flow rate you want to dispense. Attention: the maximum flow rate value that can be set is given by the pump model in possession.

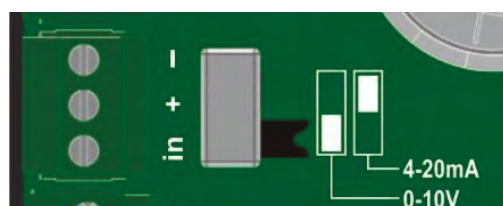
You can go back to the “Advanced settings” menu by pressing the “back” button or you can always return to the main screen by pressing the icon .

• 0-10 Vdc

The “0-10Vdc” function allows a proportional dosage to an external signal ranging from 0 to 10 V. This function is used with an instrument with a proportional output in Volts. **Attention:** the maximum flow rate value that can be set is given by the pump model in possession.



CAUTION: Before using the 0-10V mode, make sure that you have positioned the selector switch, which is located on the logic board, in the position shown in the image below. Connect the + wire to In of the terminal block and the – wire to – of the terminal block.



Follow the instructions shown on the display by entering the low Volt value (usually 0V) and the flow rate you want to deliver at that Volt value, then set the high Volt value (usually 10V) and the flow rate you want to deliver at that Volt value; to better understand the 0-10V function below is an example:

Set lower V value: 0,0

Set flow rate (l/h) at lower V value: 0 l/h

Set higher V value: 10,0

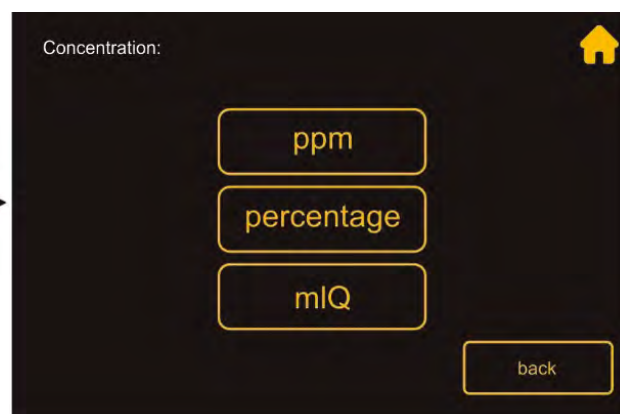
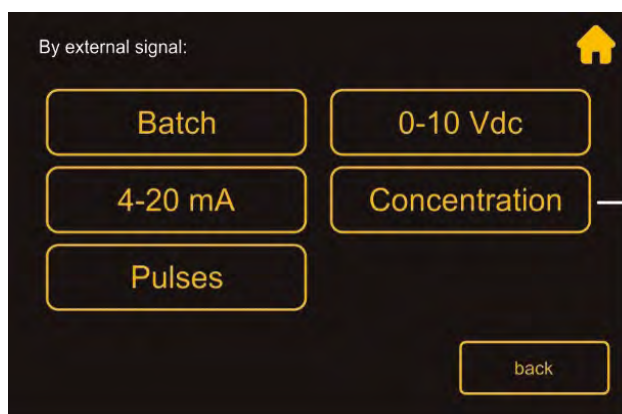
Set flow rate (l/h) at higher V value: 250l/h

When the UP receives a signal of 10 Volts the pump will dose at the flow rate set at that Volt value, when it receives a signal less than 10 Volts the UP will begin to decrease the dosage proportional to the Volt signal received until it stops when it receives a signal equal to or less than 0.0 Volts. If you set a value lower than the maximum allowed value in the “Set higher V value” field (e.g. 8 Volts) the UP will dose at the set flow rate of 8 Volts, if the UP receives a signal with a value higher than 8 Volts it will not take this into account and will continue to dose at the set flow rate value.

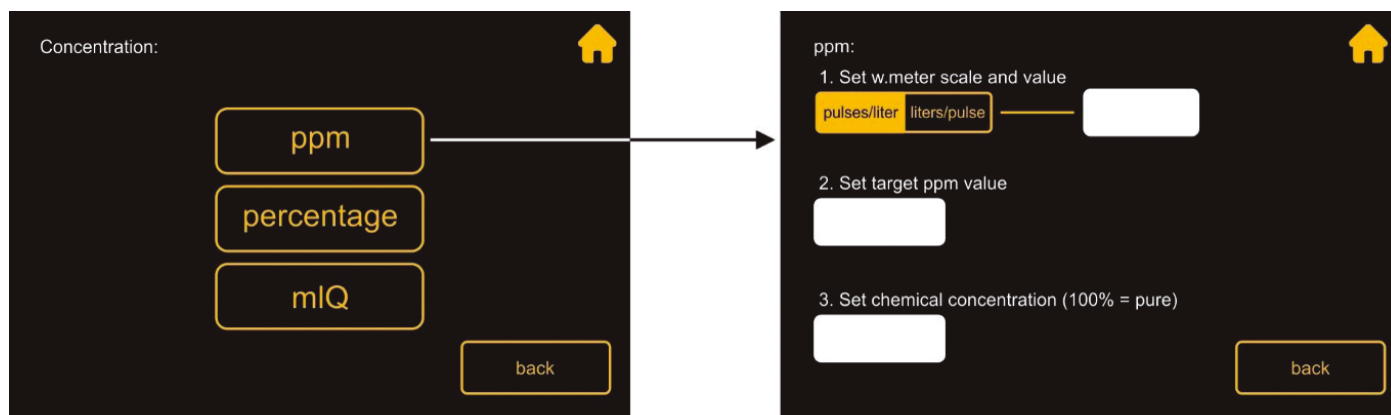
You can go back to the “By external signal” menu by pressing the “back” button or you can always go back to the main screen by pressing the icon.

• Concentration

The “Concentration” function allows dosing when the pump receives a signal from a water meter with a pulse emitter. In the presence of an external signal that sends pulses, it is necessary to proceed with the dosage of the correct amount of chemical, leaving the pump the task of managing the input pulses. The “Concentration” function is divided into three sub-functions “ppm”, “percentage” and “mlQ”.



You can go back to the “By external signal” menu by pressing the “back” button or you can always return to the main screen by pressing the icon.



The “ppm” sub-function allows dosing when the pump receives a signal from a water meter with pulse emitter. In the presence of this signal, it is necessary to proceed with the dosage of the correct amount of chemical by specifying the scale of the pulse-emitting water meter (pulses/liter or liters/pulse) and the K of the water meter (e.g. $K = 0.25$ means to enter 4 on the white field), after that the ppm target value must be entered, finally the concentration of the chemical product to be dosed.

You can go back to the “Concentration” menu by pressing the “back” button or you can always return to the main screen by pressing the icon .



The “percentage” subfunction allows dosing when the pump receives a signal from a water meter with pulse emitter. In the presence of this signal, it is necessary to proceed with the dosage of the correct amount of chemical by specifying the scale of the pulse-emitting water meter (pulses/liter or liters/pulse) and the K of the meter (e.g. $K = 0.25$ means to enter 4 on the white field), then the target percentage value and finally the concentration of the chemical product to be dosed must be entered.

You can go back to the “Concentration” menu by pressing the “back” button or you can always return to the main screen by pressing the icon .



The “mlQ” sub-function allows dosing when the pump receives a signal from a water meter with pulse emitter. In the presence of this signal, it is necessary to proceed with the dosage of the correct amount of chemical by specifying the scale of the pulse-emitting water meter (pulses/liter or liters/pulse) and the K of the counter (e.g. K = 0.25 means to enter 4 on the white field), then the target mlQ value (milliliters/quintal) must be entered and finally the concentration of the chemical product to be dosed.

You can go back to the “Concentration” menu by pressing the “back” button or you can always return to the main screen by pressing the icon .

Regardless of whether PPM, PERCENTAGE, or mlQ mode is used, the user must know the required dosing volume to reach the target ppm, %, or mlQ value for the system. To do this, you can find the mathematical formula below to calculate the correct dosing rate (l/h):

$$Q = \frac{V \cdot PPM \cdot 36}{\Delta t \cdot 100 \cdot \text{concentration}} = \text{l/h}$$

V = for each pulse from water meter, a volume of water passes (liters/pulse);

If it is expressed in pulses/liter, use: $V = 1/\text{pulses/liter}$;

PPM = ppm target;

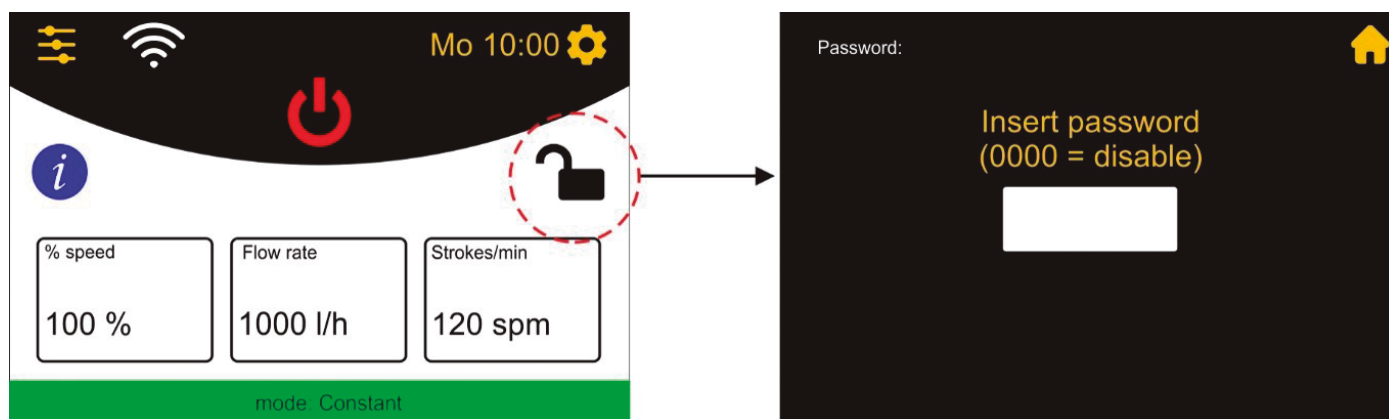
Δt = pulse to pulse interval (seconds);

Concentration = chemical concentration

If the calculated value is lower than 10% of the maximum value (in l/h), the pump will not dose.

10 PASSWORD

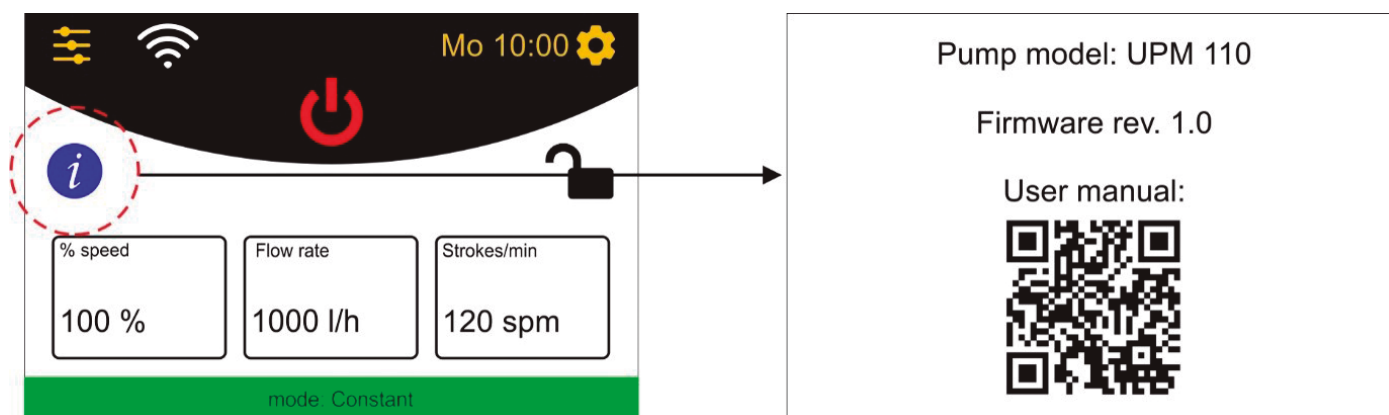
It is possible to enter a "Password" to protect access to the programming menus, thus preventing anyone unauthorised from damaging the operation of the ULTRA PUMP.



Press the icon  to enter the password entry screen, touching the white box opens a numeric keypad where you can enter the password (it must consist of four digits), once set by pressing the OK key return to the main screen, the icon  confirms that the system is protected by a password, from this moment on every time you have to change the programming you will be asked to enter the password. To delete the password, press the icon  first enter the password protection then repeat the operation by entering 0000 instead of the previous password, this causes the system to no longer be protected by a password.

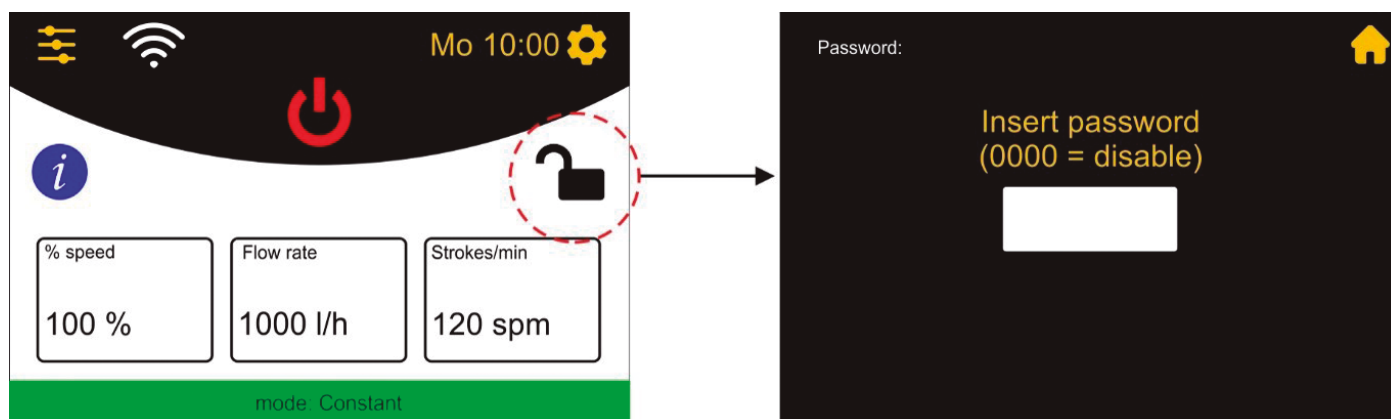
11 INFO

At any time, from the main screen, it is possible to access the basic information relating to the UP pump by pressing the icon , this action will open a screen where it will be possible to find information about the pump model supplied, the firmware release and a QR Code that will allow you to download the user manual from the STURDOS website.



12 WI-FI STATUS

The WI-FI icon shows the current status of the wireless network, when the system is first started this icon is white. If you want to remotely control the UP pump using the app called UltraConnection (downloadable through the App Store for Apple® devices or through Google Play® for Android® devices), tap on the icon, a screen will open to enable the Access Point: follow the WI-FI CONNECTIONS chapter which describes the various phases of the remote connection step by step.



The icon  has 4 operating states, each status is indicated by a color:

WHITE: Connection not enabled

YELLOW: in connection

GREEN: Connected

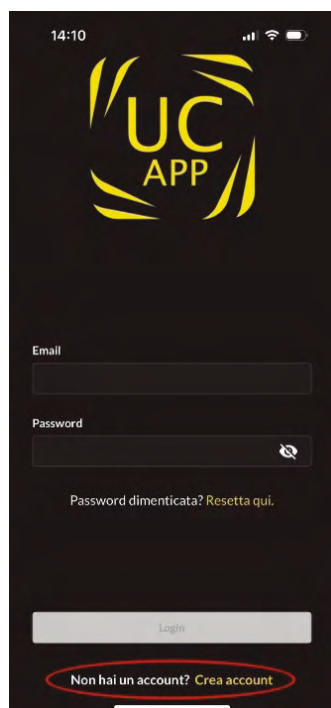
RED: Connection problem

You can return to the main screen by pressing the icon .

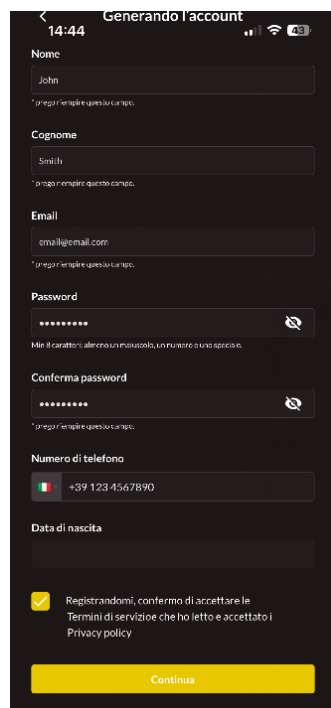
13 WI-FI CONNECTIONS

The UP series dosing pumps can be also controlled remotely via a WI-FI connection accessible using the STURDOS proprietary application called UltraConnection®, the application can be downloaded via the App Store® for Apple® devices or via Google Play® for Android® devices.

Once downloaded the App follow the steps below to properly connect your mobile device to the UP dosing pump:



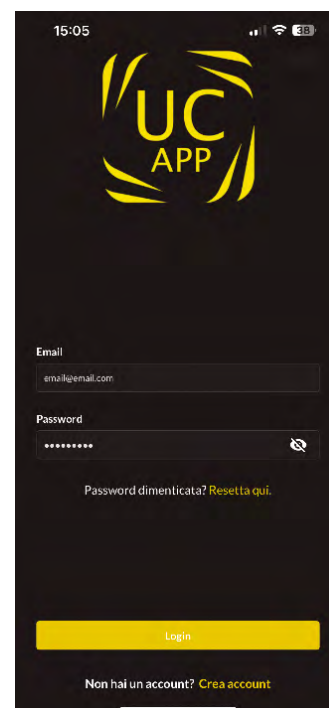
To properly configure your mobile device, the first step is to create your account;



Fill in all the required fields (those with * are mandatory), accept the terms of service and the privacy policy then press the "continue" button;



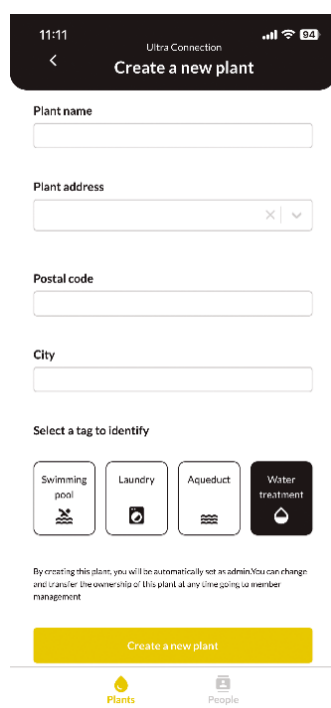
Enter the confirmation code received via email and press the "verify" button;



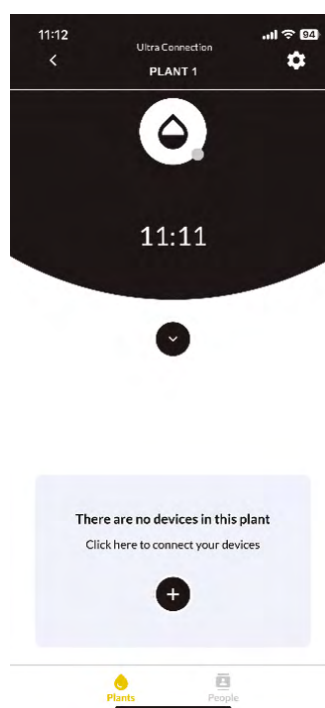
Enter your login details and press the "login" button;



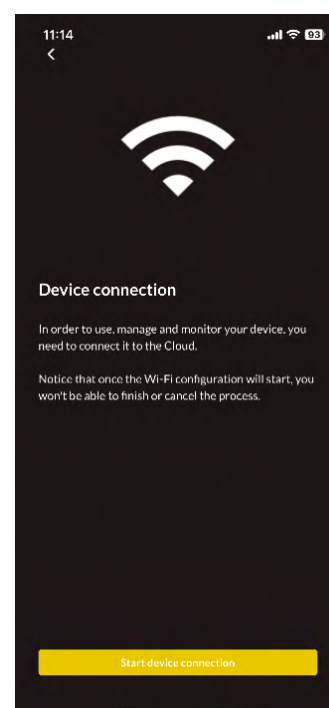
Create a new plant by pressing the button circled in red;



Give a name to the new system and choose the type from one of the 4 available choices, then press the "create new system" button



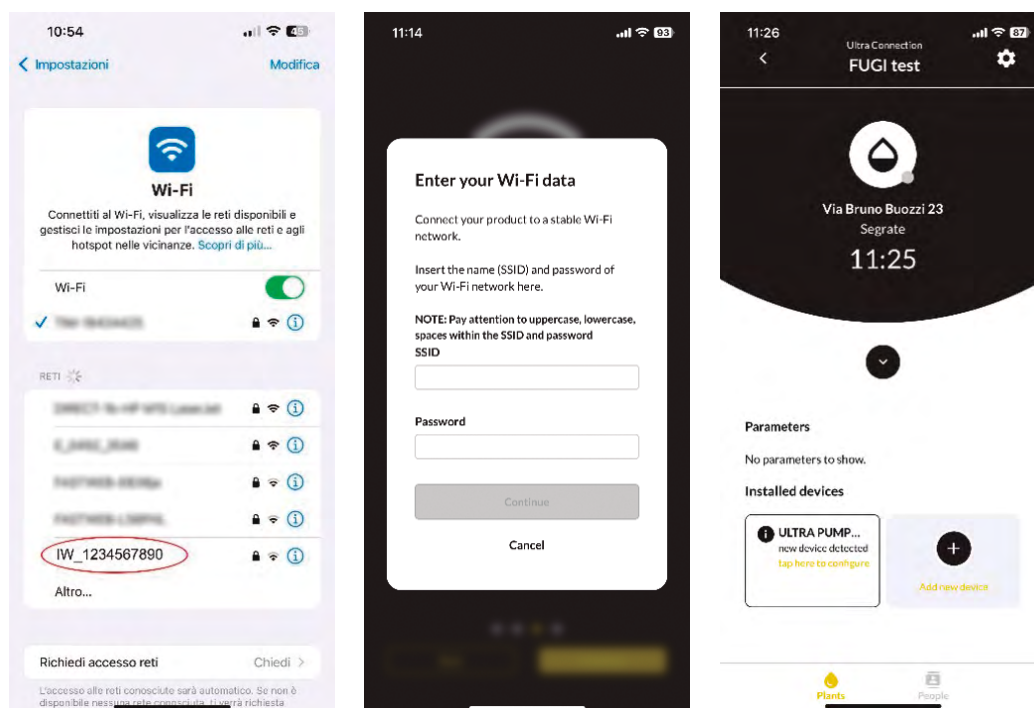
Once the system has been created, you are asked to connect the UP pump to the mobile device. To start the procedure, press the "+" button;



Press the "Start device connection" button to begin the Cloud connection procedure;



Identify the  icon in the top-left corner of the display of the UP dosing pump and touch it, it will appear a screen asking to “PRESS TO ENABLE ACCESS POINT”, once pressed, the  will turn yellow, now press the yellow “continue” button on the App. Once pressed the “Continue” button the App will show the next steps: go to the WI-FI settings of your mobile device.



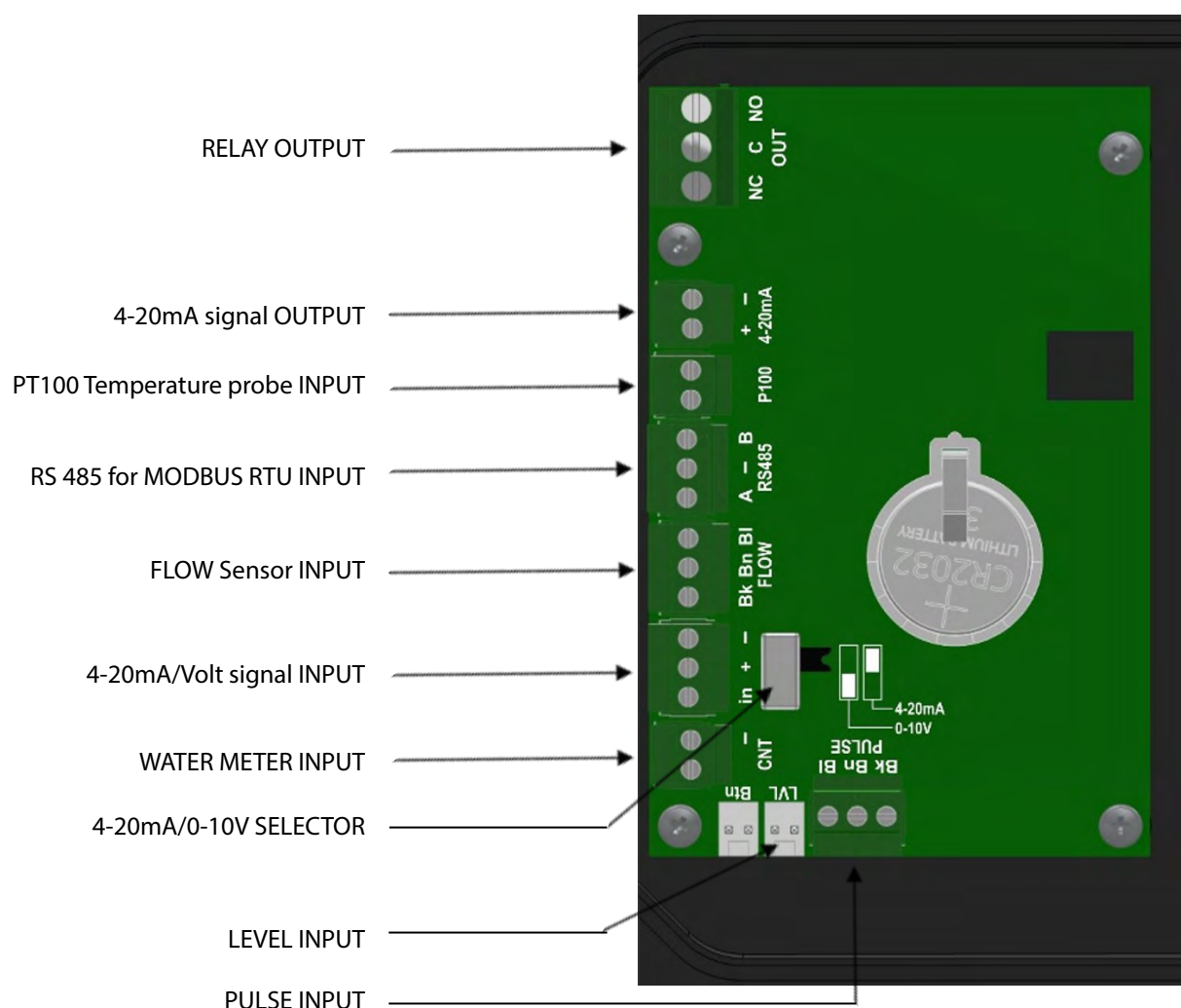
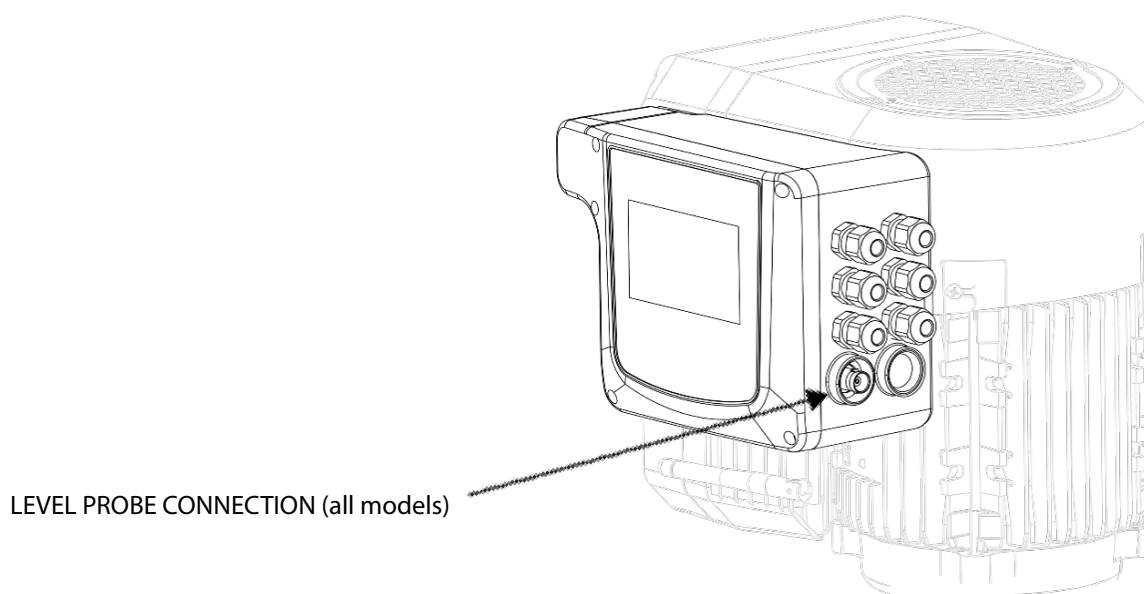
Locate the network associated with the UP pump which usually begins with “IW_*****”, when prompted for the password enter “12345678”, return to the “Ultra Connection” application and press the yellow “continue” button.

You will be asked to enter your router login details, enter the SSID name and password of your Wi-Fi network and then press the “continue” button.

The screenshot above shows the correct connection of the mobile device to your UP pump (to confirm the correct connection the LED on the pump is solid white).

14 INPUT/OUTPUT SIGNAL CONNECTIONS

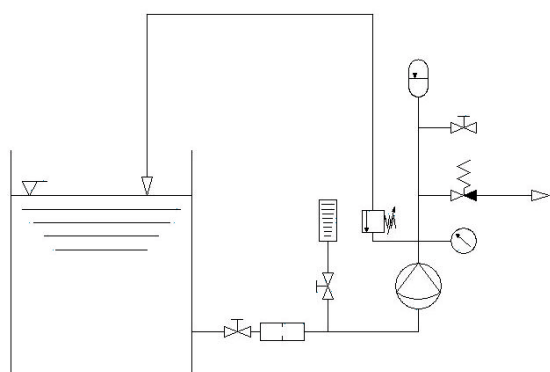
The UP series dosing pumps have different operating modes, all of which can be controlled remotely using the “Ultra connection” App. The inputs and outputs that can be used are shown below. To access the circuit board remove the front cover unscrewing the five retaining screws.



15 HYDRAULIC PART INSTALLATION

Customer must respect local regulation of the Country where the machine will be installed, independently from what mentioned in this manual.

Here below you can find a general installation scheme:



	Metering Pump		Safety valve
	Pulsation Dampener		Calibration pot
	Manometer		Foot filter valve
	Filling system		Counter pressure valve
	Filter		Interception valve

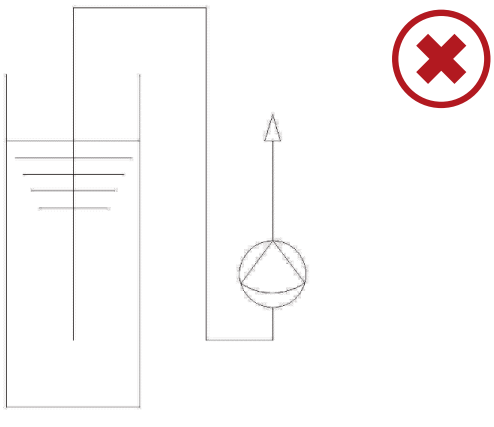
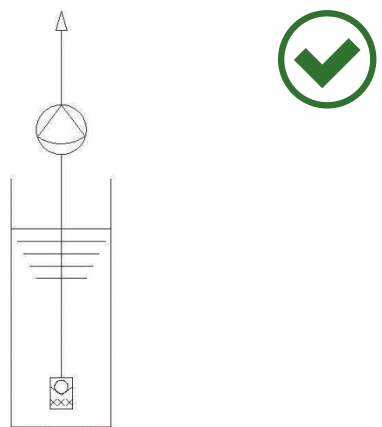
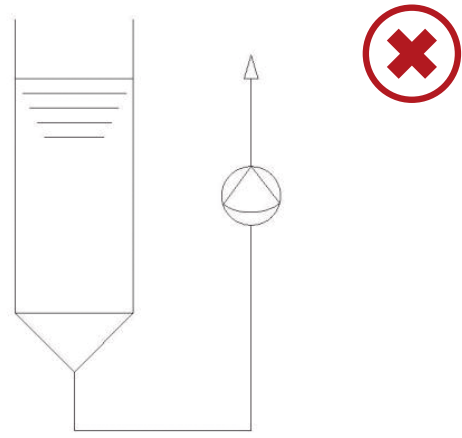
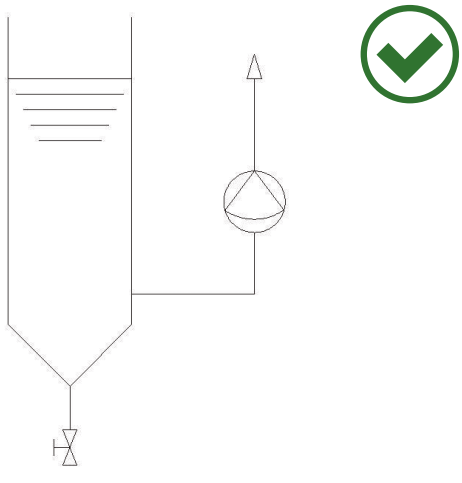
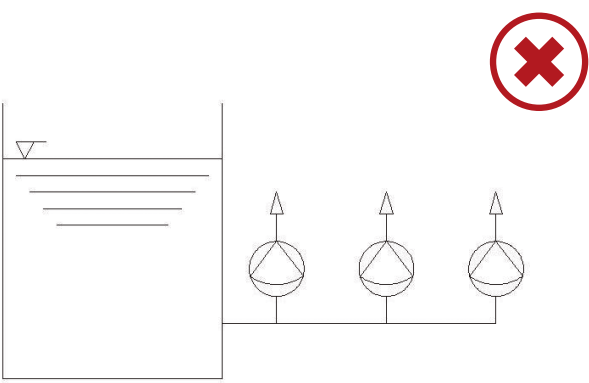
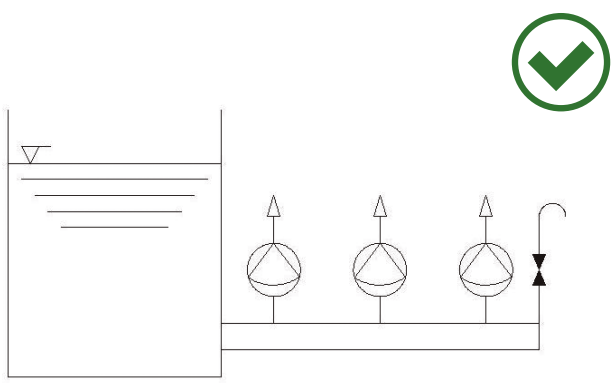
15.1 Suction pipe

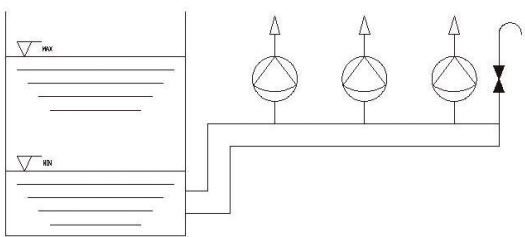
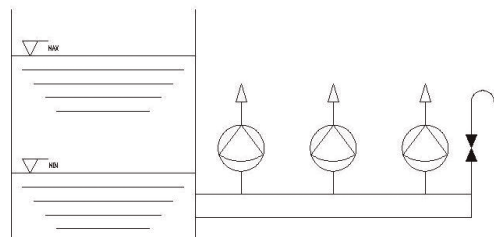
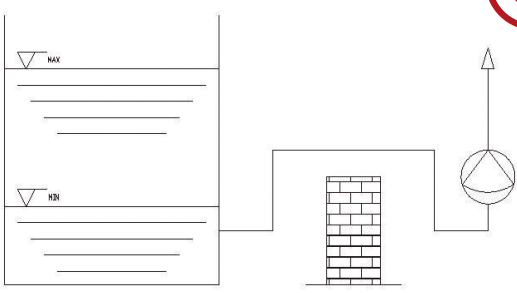
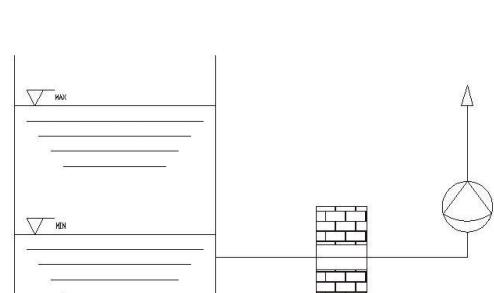
- Pipe length should be reduced at minimum and be as linear as possible, using, where necessary, high range turns. In any case the maximum total length of all suction sectors should not exceed 2,5 metres;
- Never exceed 1,5 m of suction height in case of overhead installations;
- Presence of air bubbles on suction pipe compromises the pump priming. Avoid syphon turns and fluid interruptions. Take special attention to perfect seals tightening;
- Maximum liquid velocity can't exceed 0,7 m/s for viscosity until 100cPs.
- Inner diameter of suction pipe must be chosen considering pump flow meter, according to the below chart:

Maximum pump flow rate l/h	Nominal recommended Ø
$Q_{max} < 15$	Ø 6 mm
$15 \text{ l/h} < Q_{max} < 30$	Ø 10 mm
$30 \text{ l/h} < Q_{max} < 125$	Ø 16 mm
$125 \text{ l/h} < Q_{max} < 155$	Ø 20 mm
$155 \text{ l/h} < Q_{max} < 260$	Ø 25 mm
$260 \text{ l/h} < Q_{max} < 500$	Ø 32 mm
$Q_{max} > 500$	Ø 40 mm

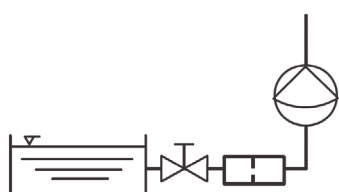
Note: In case of viscous liquid, keep as minimum suction pipe diameter the same of the pump connections.

For an optimal suction line installation, consider the indications show in the below drawings:

Wrong	Correct
 Fluid gets interrupted in the upper part of piping	
 Sediments may enter in the pump head and get stuck into the valves, compromising valve tightening	
 In case of multiple pumps, suction pipe must be over dimensioned, also install a valve that allows to drain the plant when needed	

Wrong	Correct
 Pumps un-prime before reaching the tank minimum level	 Install and keep suction pipe under the tank minimum level
 Pump un-prime before reaching the tank minimum level to avoid an obstacle	 Pump suction must be considered a priority

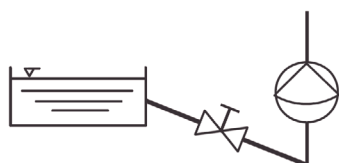
• Protection by impurities



IMPORTANT: The pump may be able to transfer suspended solid parts (not soluble), but this feature must be considered a disturb for the plant because they could create cloggings and damages.

In order to reduce this issue or further damages created by solid parts into the pipes, pump-head and valves, we recommend keeping the suction pipe at 10cm from the bottom of the tank and (excluded exceptional cases indicated in following) use an adequate tool to filter. Filter mesh must be according to the dosed fluid.

• Liquids with gas emissions



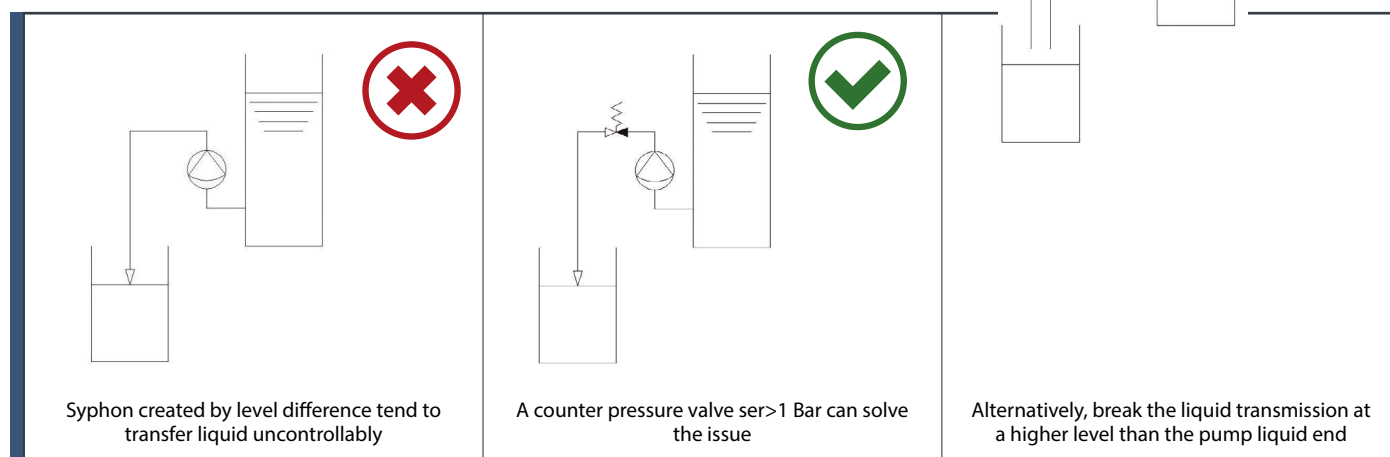
IMPORTANT: Products with large gas emission, may cause corrosion and maintenance accessibility issues, in case of vertical suction pipe directly above the tank. A side draw is recommended, ensuring to keep a soft slope to allow further gas escape toward tank side.

• Calibration pot

Installed on suction pipe, derivate between tank and pump, allows the calibration of actual pump flow rate in service during the normal use.

15.2 Discharge pipe

- Piping route must be as linear as possible and independently supported to avoid that weight or thermal expansions would cause deformation or excessive stress on the pump.
- It is recommended to install some "T" connections to allow easy installation of eventual accessories such as manometers, valves or pulsation dampeners.
- In case the pump is installed below the chemical level drawing, consider to install a counter pressure valve to avoid syphoning.
- Discharge pressure must be at least 0,5 bar more than suction pressure.
- For a correct discharge pipe installation, consider the suggestions shown in the below drawings.



• Safety valve

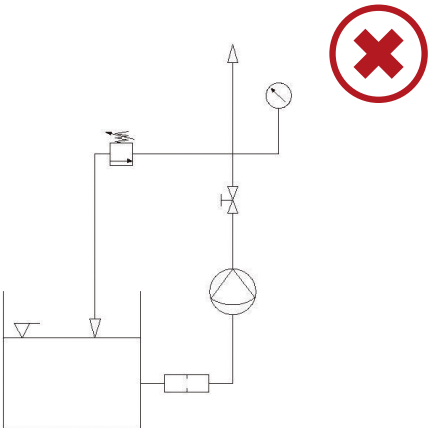
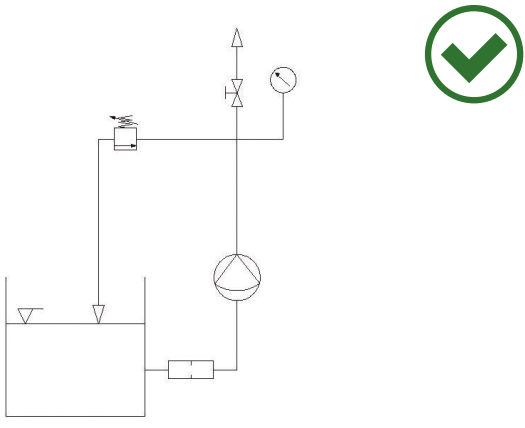
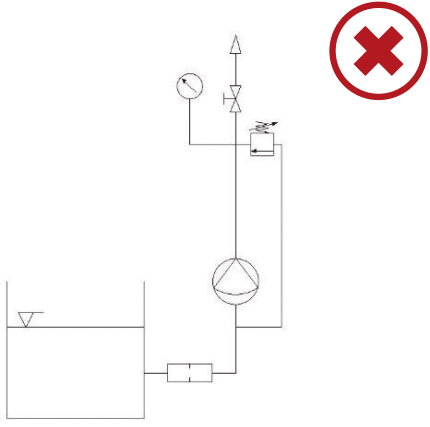
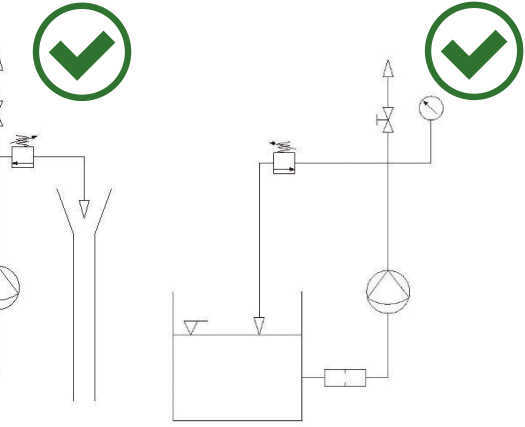
UP pumps are volumetric machines without any internal safety valve. For this reason is necessary to consider an external safety valve installed on discharge pipe near the pump and before than any other accessory to protect against any eventual pressure excess.



Missing installation of the safety valve can cause heavy damages to pump and plant! Working pressure cannot exceed the maximum reported on the pump data sticker, even during the safety valve discharge.

Even in case of free discharge, a safety valve installation is recommended to avoid high pressure excesses caused by:

- Freezing obstruction or pumped chemical solidification
- Viscosity variations of the fluid (e.g. due to temperature variations)
- Accidentally flexible piping crushing
- Any other unpredictable risk which may create quick and uncontrollable pressure raising. For a correct installation, consider the suggestions shown in the below drawings:

Wrong	Correct
	 Interception valve must be always after the safety valve!
 Safety valve reflux on suction pipe could affect pump efficiency	 Connect the safety valve discharge into the draft tank or into a dedicated pipe which allows to see its discharge, therefore the malfunction

• Pulsation dampener

The installation of a pulsation dampener improve the pump performance and also guarantees:

- Protection against high pressure surges (fluid hammer), improving the machine long time duration;
- Continuous flow rate with a regular flux;
- Reduction of vibrations transmitted to discharge piping;
- Pump noise reduction.

NOTE: If the process needs a continuous flow rate, it is mandatory to install the pulsation dampener.

• Manometer

It allows to check the actual working pressure of the pump. It has to be installed on the discharge pipe, near the pump and before any eventual pressure drops which could offset the right value. Periodical check of the value shown by the manometer allows to recognize further obstruction events and prevent damages to the pumps and the plant itself. Installed manometer must be of the right scale, according to the pump in the plant (e.g. for 8 bar working pressure pump, a 0-15 bar scale manometer is suggested), in order to have an easily readable value.

15.3 Starting sequence

1. Load the oil into the gearbox using the oil bottle supplied with the machine, through the loading cap, like shown in the picture. However the right level matches about with the middle of the oil level plug.
2. Adjust the counter pressure valve to the requested working pressure.
3. During this first step, verify the actual pump working pressure by using a manometer. Maximum value cannot exceed the pressure indicated on the pump sticker.
4. Once the pressure has been set, verify that the current absorption coefficient complies to plate limits.

15.4 Maintenance program

STURDOS suggests a maintenance program frequency according to the following table:

Intervention	Frequency	Hours of services
Periodical visual check	Weekly	60
Liquid end parts washing	Before than any disassembling and in case of crystallizing fluids at any machine stop.	variable
Valves group replacement	24 months	8000
Diaphragm replacement	24 months	8000
Gearbox seals replacements	24 months	8000
Gearbox oil replacement	24 months	8000

15.5 Periodical visual check

Verify at least weekly:

- Absence of pumped fluid / oil leaks. In case of seal or diaphragm rupture. this will be shown in the bottom of diaphragm chamber, as indicated in figure:
- Absence of abnormal noises or vibrations;
- Correct Tightening Torque and further oxidation of electric parts;
- Correct connections tightness and their seals;
- Power consumption limits respect and thermal protection set;
- Oil level matching with the middle of the oil level plug and the absence of oil leaks or contaminations;
- General machine Cleanliness and the absence of fouling in particular nearly the motor;
- Good general condition of paint, especially in corrosive environments.

15.6 Precautions before maintenance

Before operating in any part of the pump:

- Stop the motor and disconnect the pump and any auxiliary connection from the electric power.
- Ensure the impossibility of accidentally start.
- Depressurize. Close suction and discharge interception valves, then empty the liquid end and piping parts in communication with any parts of liquid.
- Waiting until the pump cools down. ATTENTION: Electric motor surface temperature may exceed 50°C during normal use.
- Capillary wash the liquid end in contact with the pumped product with compatible substances utilizing an adequate protection.

ATTENTION! Products remains trapped in the liquid end when the machine is stopped. So for a good cleaning is necessary to dismantle the valve groups and clean the pump head separately. Alternatively the washing flux must be directed trough the suction valve with the same direction of the pumped fluid when the pump works.



15.7 Valve group replacement

1. Disconnect the pump by suction and delivery pipes after an adequate wash.
 2. Unscrew valve groups by hand or EAT1 device if the liquid end is in plastic material. In case of metallic version, you can just unscrew the valve housing a wrench n. 27.
 3. Replace with the new valve groups, supplied already pre-assembled by THE STUR PUMPS following the indication of the fluid direction, screwing using EAT1 or a n. 27 wrench tool according to the liquid end material.
- Attention! In case of group inversion, the pump will not work!

ATTENTION: Do not use rib joint pliers to tighten the valve groups to the liquid end, especially for plastic liquid end version!

It is possible to recognize Suction and Delivery valve kit by looking at the following pictures:

Discharge	Suction
	

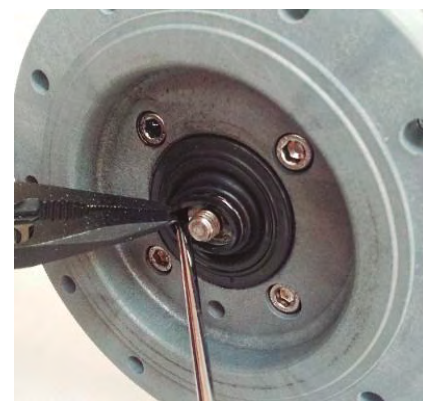
15.8 Diaphragm replacement

1. Disconnect the pump by the plant, and wash it.
2. Unscrew the valve groups
3. Unscrew liquid end screws (Pos. 509) and remove the pump head (Pos.508)
4. Unscrew the diaphragm (Pos.510)
5. Clean the internal part of the pump head (Pos.508) and diaphragm chamber (Pos.511) with special attention to diaphragm staple zone.
6. Apply some grease on pushing rod thread (Pos.127).
7. Screw the new diaphragm until the mechanical stop.
8. Mount the pump head following a star scheme screw lock to have a perfect balancement and with a torque of 5 Nm
9. Mount the valve group



15.9 Pushing rod seal replacement

1. Follow the previous sequence until point 4.
2. Drain the oil by removing the drain plug (Pos.115) recovering it in the bottle supplied with the machine or in another adequate container.
3. Remove O-ring Pos.132
4. Set the adjustment to 0%, by turning the knob (A), to allow the advancement of the pushing rod (Pos. 127) ad in this way an easy access.
5. Remove the seal (Pos. 131) then enlarge the inner lip of the seal with a wrench and plier, insert a flat screwdriver and uncap the seal rotating the screwdriver, like shown in the picture. Do not mount a seal once it have been removed.
6. Place the new seal on its seat on the diaphragm chamber (511) according to the sense indicated in following picture.
Lean EAT2 against the seal (131) and hit with a small rubber mallet until reaching the mechanical stop. Finally, if required, invite the lip using your finger around the pushing rod (127) being sure it correctly fits. **ATTENTION!** Pay special attention if using different tools, in order not to damage the seal, avoiding premature oil leakages!
7. Screw EAT3 tool on pushing rod, and push the O-ring (132) beside the conic surface reaching the inner lip of the seal (Pos. 131), then remove EAT3.
8. Follow the diaphragm replacement sequence from point 5 to the end.
9. Refill the gearbox with its oil.



15.10 Gearbox oil check and replacement

If oil contamination appears during a periodical visual check, it is recommended to move up the oil replacement. Load, drain and level caps are shown in the picture in paragraph 6.2.

Chemically contaminated lubricants may cause anormal wear, corrosion and leaks from seals. A complete oil replacement is much more recommended than simply top up the oil level.

Use mineral oil with ISO viscosity index VG 320 (320 cSt a 40 °C or 23 °E a 50 °C).

16 MALFUNCTIONS AND POSSIBLE SOLUTIONS

Here below, a non-exhaustive list of commons issues and their possible solutions.

Issue	Probably Cause	Fix
Unexpected flow rate decreasing	Air came in the suction pipe.	Check the pipe connection and tightening
	Air trapped on liquid end group	Increase and maintain for a short time the pump adjustment to 100% to evacuate the air
	Exceeding suction pipe high	Decrease the length of suction pipe
	Elevated vapour pressure	Increase the external suction head
	Elevated pumping temperature level	Increase the external suction head
	Higher liquid viscosity level	Replace the suction pipe with an over dimensioned. Increase the external suction head
	Exceeding tight closing or tank without bleed	Execute a hole on the top of the tank
	Suction pipe obstructed or close for interception	Check the suction pipe
	Obstructed Filter	Clean or replace the filter
	Pump valves are dirt, worn or assembled in wrong way	Check Cleanliness, worn and correct valves assembling
	Safety valve has set with a lower pressure	Check if safety valve discharge
	Wrong adjustment set	Check ad in case set the adjustment
Product leaks	If appears between diaphragm chamber and pump head, tightening torque is not adequate with working pressure.	Gradually tight liquid end screws until eliminate the leak or reduce the pressure
	If appears from the chamber hole, it reports diaphragm rupture	Replace the diaphragm
Irregular or higher than expected flow rate	Required suction pressure is higher than delivery pressure	Delivery pressure should be at least 0,3÷0,5 bar higher than suction pressure
	Counter pressure valve is not able to open cause of impurities or set with a too lower pressure	Check counter pressure valve conditions
	Pump valves jammed in open position	Check the pump valves. Unmount and clean them accurately. Eventually replace the valve groups
Excessive gearbox or motor heating	Wrong electrical connections	Check the electrical connections and motor absorption level
	Real working pressure higher than the max admitted pressure	Install a manometer on delivery pipe and check for the real delivery pressure. In case, reduce the pressure to admitted value
	Delivery pipe contains section reductions that consistently increase the working pressure	Reduce the working pressure or install a pulsation dampener to stabilize it and eliminate pressure peaks
	Pipes transmit vibrations to pump connections	Reduce the working pressure or install a pulsation dampener to stabilize it and eliminate pressure peaks
	Obstructed delivery pipe or closed by interception valve	Check the delivery valve
	Counter pressure valve set as an higher than admitted pressure	Check the counter pressure valve set
	Oil level too low or chemically contaminated	Check and in case replace the oil

17 DECOMMITIONING, DISPOSAL AND DEMOLITION

17.1 Decommitioning

Before removing the pump from the plant, carefully follow the instructions at paragraph 7.3 "PRECAUTIONS BEFORE MAINTENANCE". Pay particular attention when washing the pump wetted parts: pump-head and valve groups.



Capillary wash the liquid end in contact with the pumped product with compatible substances utilizing an adequate protection.

ATTENTION! Product remains trapped in the liquid end when the machine is stopped. Therefore for a good cleaning it is necessary to dismantle the valve groups and clean the pump head separately. Alternatively the washing flux must be directed through the suction valve with the same direction of the pumped fluid when the pump works.

17.2 Disposal and demolition

Pumps are composed by some metallic and plastic parts, and has an electric motor. Gearbox contains oil and it is painted with a dust base paint. It is user responsibility to respect every local procedure and regulation for a correct disposal and demolition regards all further waste created during machine maintenance, disposal or demolition. **Missing observance of this rules can provide administrative or criminal penalties.**

Before demolishing a pump or dismount for a parts disposal:

1. Carefully follow instructions in paragraphs 7.3 and 9.1, paying particular attention to the liquid end cleaning and connections.
2. Completely drain the oil removing the drain plug and recover it into the supplied oil container or in an adequate alternative.
3. Carefully clean the internal of the gearbox with appropriate products ensuring to remove all present oil traces.



Only if accurately cleaned, maintenance or demolition waste can be considered "special wastes". Otherwise they have to be treated like "dangerous wastes"

It is absolutely forbidden to mix several types of wastes!!

Avoid environment or sewer release of products.

To preserve the environment STURDOS recommends to separate all machine components, clean, and leave them to specialized recycling consortiums and companies. UP components are listed in the following chart:

POS.	Material	Normative simbol/Code	Note
101 (Electric motor)	Copper and other materials	RAEE 160216	Electric Motor
502, 121	Polypropylene		
126	Polyamide		Side shell
130	Polyamide/Aluminum		Pump body (for pumps with diaphragm size 80 and 110 mm, consider polyamide pump body removing before the metallic parts, for 170 mm diaphragm size consider aluminum pump body)
116, 117, 118, 119, 136	Mainly Steel	n. a.	Ball bearings can be regenerated
103, 108, 120, 122, 123, 124, 125, 127, 128, 129, 133, 134, 501*, 505**, 506*, 508**, 509, 512, 514, 515	Steel		*Only for B33 and A executions. **Only for A executions.
102	Galvanized iron	n.a.	
105, 106, 107, 109, 110, 111, 112, 113, 114, 115, 131, 132, 135, 137, 510, 503, 504, 513, 501^, 502^, 505^, 506, 508^, 517	Other plastic materials		^Only for F executions
104, 505, 508, 511	Glass fiber filled Polypropylene	95 C/PP	
507, 516	PVC		
Inside the gearbox	Lubrificant Oil	n.a.	Attention! Dangerous waste not biodegradable Can be regenerated if leaved to specialized authorized companies.
Carton box package	Recycled carton		

18 WARRANTY

STURDOS base guarantee, valid for all products, cover against all verified deficiencies for a period of 12 (twelve) use months or 18 (eighteen) months of dispatch document. In order phase is possible to request a warranty extension of 36 and 60 months together with necessary maintenance kits (see 7.1).

In any case, warranty do not cover:

1. Wearing susceptible parts caused by use beyond the normal condition of use (see 7.1, 4.5 e 4.4)
2. STURDOS personnel intervention, including travel expenses, room and board.
3. Pump transportation costs to STURDOS assistance point.
4. Machine installation not complying to this manual instruction (see point 6)
5. Tampered or disassembled machines, excluded predicted maintenance (see point 7)
6. In case of extended warranty, if not adequately maintained machines, as mentioned in point . 7
7. Machines with non-original STURDOS spare parts or customer custom-made parts.

ATTENTION! STURDOS recommends to do not try any dismantling or fixing n warranty covered products, to avoid the warranty cover invalidation . Contact pre-emptively STURDOS customer service to obtain informations.

18.1 Repairs to the STURDOS assistance center

Before sending a pump to STURDOS, Customer must comply with the following procedure:

1. Contact STURDOS to have information about the nearest assistance point to which send the pump, including a short description of the issue and sticker data (all fields), paying particular attention to the Serial Number and pump code.
2. Follow instruction of paragraph 7.3 "Precautions Before Maintenance" and 9.1 "Dismission" paying particular attention to wetted parts cleaning.
3. Drain the oil by removing the drain plug and recovering it into the supplied container or in another adequate container.
4. Package the machine in appropriate way to avoid ruptures during the transportation. STURDOS suggest to use its original package if still available, with dismantled valve groups, which needs to be cleaned and packaged separately.
5. Include a declaration of cleaned machine, which certificate that technicians for repairs can handle this machine safely.
6. Every product must be delivered in freight.



 info@sturdos.com

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Industrial metering pumps